

**GOVERNMENT OF INDIA  
PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS  
LOK SABHA**

UNSTARRED QUESTION NO:588  
ANSWERED ON:22.11.2000  
WORKING OF KENDRIYA BHANDAR  
SUDHA YADAV

**Will the Minister of PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS be pleased to state:**

- (a) whether it is a fact that rates of office automation including computers are higher in Kendriya Bhandar in comparison to that of in the open market;
- (b) if so, the reasons therefor; and
- (c) the step proposed to be taken to streamline the functioning of the Bhandar in regard to rates of office automation products?

**Answer**

MINISTER OF STATE OF DEPARTMENT OF PERSONNEL AND TRAINING AND DEPARTMENT OF PENSION AND PENSIONERS' WELFARE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS (SMT. VASUN RAJE)

(a)&(b): Occasionally, the rates of these items may be marginally higher in Kendriya Bhandar in comparison to that in the open market due to the reasons that Kendriya Bhandar adds a margin of 3 to 5 per cent to meet its overhead expenses, sells on credit with average realisation period of 60 to 90 days and gives 'on site' warranty services.

(c): All out efforts are being made by Kendriya Bhandar to get more competitive prices from manufactures/authorised distributors. Further, Kendriya Bhandar has introduced a scheme of 2% discount on these products for payments on delivery.