

**GOVERNMENT OF INDIA  
COMMUNICATIONS  
LOK SABHA**

UNSTARRED QUESTION NO:3430  
ANSWERED ON:11.12.2000  
TELECOM FACILITIES  
NAGMANI

**Will the Minister of COMMUNICATIONS be pleased to state:**

- (a) whether the Government had formulated any scheme during Eighth Five Year Plan for development/modernisation and expansion of Telecommunications and postal services in rural and urban areas of Jharkhand particularly in Chatra district;
- (b) if so, the details thereof and the expenditure incurred thereon;
- (c) the details of programmes to be undertaken during the Ninth Five Year Plan;
- (d) whether the Telecommunication, Post and Telegraph Services provided in Jharkhand are unsatisfactory;
- (e) if so, the reasons therefor;
- (f) the reaction of the Government thereto;
- (g) the number of complaints received regarding installation of new telephone connections and telephones out of order in Chatra district during the last six months; and
- (h) the steps taken by the Government in this regard?

**Answer**

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI TAPAN SIKDAR)

(a) Telecom and Telegraph: Yes, Sir.

Postal: There was no proposal during 8th Five Year Plan for expansion of Postal services in Chatra District. A new scheme called Panchayat Sanchar Sewa Kendra was introduced for expansion of Postal services in rural areas during 8th Five Year Plan. Initially, this scheme was introduced as pilot project in 1995 and was later incorporated as a plan scheme in the last year of 8th Five Year Plan.

(b) Telecom: During 8th Five Year Plan the following exchanges were working in Chatra District:

1. Chatra
2. Simariya
3. Tandwa & Total expenditure incurred is Rs. 2,62,92,014.

Telegraph: One Microprocessor based store and Forward message Switching System-32 lines was planned and provided at Ranchi central telegraph office at a cost of Rs. 22,09,240.

Postal: During 8th Five Year Plan, a total of 21 Post offices were modernised in Bihar state out of which 6 Post offices are now in Jharkhand state. The names of the offices in Jharkhand state are as under.

- |                    |                |
|--------------------|----------------|
| 1. Dhanbad H.O.    | 2. Ranchi H.O. |
| 3. Daltonanj H.O.  | 4. Dumka H.O.  |
| 5. Hazaribagh H.O. | 6. Jamshedpur  |

No expenditure was incurred for expansion of Postal network in Chatra District. The figures for newly constituted Jharkhand state for 8th Five Year Plan are not available separately as this state did not exist during the 8th Plan period.

(c) Telecom: Details of development plan for Jharkhand Area during 9th Five Year Plan up to current year.

1. Switching Capacity added 2,00,000 lines
2. Direct Exchange lines added 1,50,000 lines
3. No. of new telephone exchanges opened 100

Under 9th Five Year Plan the following exchanges were commissioned in Chatra District:

1. Chatra
2. Simariya
3. Tandwa
4. Itkhorī
5. Pratap pur
6. Hunterganj

The following exchanges are proposed to open subject to availability of equipment and funds,

1. Lawalong
2. Kunda
3. Pathalgada
4. Gidhaur
5. Jeri

Telegraph: One Micro-processor based Electronic Key Board Concentrator and 15 Electronic Key Boards have been planned for Jharkhand State. Postal: During 9th Year Plan 1 Extra Departmental Branch Post Office at Bagra village in Chatra District was opened in the Annual Plan 1999-2000. The activities relating to modernisation of Post offices in Jharkhand state during the Ninth Five Year Plan are given below:

1. Ranchi GPO, Doranda PO and Gumlah HO have been modernised.
2. All money orders booked and received in Ranchi and Gumla Districts are being transmitted through Satellite money order Channel.
3. Speed Post facilities have been provided at 6 speed post centres in Ranchi and Gumla Districts, Lohardugga Post office and at Giridih.
4. Extended Satellite money order is being established at Giridih.

(d) No, sir.

(e) & (f): Not applicable in view of (d) above.

(g) The number of complaints received regarding installation of new telephone connections and 'telephones out of order' in Chatra district during the last six months is 72.

(h) All the complaints have been redressed. Efforts are being made to upgrade the external plant to minimise complaints in future.