

**GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA**

UNSTARRED QUESTION NO:1358
ANSWERED ON:27.11.2000
INFLATED BILLS IN DELHI
RAVI PRAKASH VERMA

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether most of the telephone subscribers are receiving inflated bill in Delhi particularly in Chanakya Puri and Dabri- More telephone exchanges;
- (b) if so, the details of complaints received in the capital particularly from the above zones, during the last six months, zone-wise; and
- (c) the action taken by the Government in this regard?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS

(SHRI TAPAN SIKDAR)

(a) No, Sir.

(b) & (c) Number of complaints received in the last six months from Chanakya Puri and Dabri-More exchange areas are given in the annexure. Such complaints are examined and rebate is granted in genuine cases where technical faults etc. are found. Annexure

The total number of complaints received in the last six months from Chanakya Puri and Dabri More telephone exchange areas, is as follows:

MONTH	NUMBER OF COMPLAINTS RECEIVED
CHANKYA PURI	DABRI-MORE
MAY, 2000	37 49
JUNE, 2000	32 58
JULY, 2000	32 63
AUGUST, 2000	40 41
SEPTEMBER, 2000	29 71
OCTOBER, 2000	13 41