their wake considerable stress and strain on banking system as a whole.

Written Answers to Questions

- (e) With a view to improve functioning of Public Sector Banks and their profitability, banks have been advised by RBI to prepare their comprehensive Action Plan, the objectives of which are:
 - Improvement of banks' operational efficiency by strengthening the organisational structure.
 - (2) Upgradation of internal supervision and control system.
 - (3) Enhancing capacity and quality of training for human resources development.
 - (4) Improving customer service and house keeping.
 - (5) Reinforcing financial viability by better credit management, higher productivity, economy in expenditure, recovery of bank dues.
 - (6) Introducing new technology in a phased manner.

[Translation]

IAF Plane Crashes

4146. SHRI YASHWANTRAO PATIL : SHRI GOPI NATH GAJAPATHI :

Will the Minister of DEFENCE be pleased to state:

- (a) the number of Indian Air Force plane crashed during the last three years;
- (b) the number of Air Force personnel killed therein; and
- (c) the steps proposed to be taken by the Government to curb such crashes?

THE MINISTER OF DEFENCE (SHRI SHARAD PAWAR): (a) There were 84 accidents during the period 1988-89 to 1990-91.

- (b) 79.
- (c) Efforts to minimise accidents are an ongoing process. Every accident is investigated by a Court of Inquiry comprising specialists, Based on the recommendations of the Court of Inquiry, follow up action is taken to prevent recurrence of similar accidents. Whenever any adverse trend or weak area is observed, special joint studies are carried out with the help of specialists from the manufacturers and the users to closely examine the problem and take suitable remedial measures. Action on the various recommendations of a high level which examined Committee aspects of Flight Safety, accepted by Govt., has been completed.

[English]

Facilities for Coastal Shipping

- 4147. SHRI SRIBALLAV PAN-IGRAHI: Will the Minister of SUR-FACE TRANSPORT be pleased to state:
- (a) whether the National Transport Policy Committee and the National Shipping Board have suggested the Government to provide necessary facilities to encourage coastal shipping:
 - (b) if so, the details thereof; and
- (c) the action being taken by the Government in this regard?

THE MINISTER OF STATE IN THE MINISTRY OF SURFACE TRANSPORT (SHRI JAGDISH TYTLER): (a) Yes, Sir.

(b) Some of the important recom-