

(b) if so, the details thereof and number of applications received for shifting of telephones:

(c) the number out of these shifted along with the time in which shifted during 1996, till date:

(d) whether any office/staff was found guilty for doing the job after prescribed period; and

(e) if so, the details thereof and the action taken against them?

THE MINISTER OF COMMUNICATIONS (SHRI BENI PRASAD VARMA) : (a) Yes, Sir.

(b) The norms are seven days for local shift and fifteen days for inter-exchange shift. The number of applications received for shifting of telephones is 43619 during 1996 as on 30.6.1996.

(c) The number of telephone shifted within the norms are 34143 during 1996, as on 30.6.1996. The cases pending for shift of telephone are due to :

- (i) technically non-feasible area;
- (ii) pending due to subscribers reasons.
- (iii) rainy season.

(d) No, Sir. The officer/staff is not guilty for doing the job within norms on account of the reasons given in (c) above.

(e) Does not arise in view of (d) above.

[English]

#### Transfer/Rectification/OB

2521. SHRI K.D. SULTANPURI : Will the Minister of COMMUNICATIONS be pleased to state :

(a) whether any time limit has been fixed as per the new schedule by Delhi Telecom Circle for (i) rectifying the telephone defect; (ii) for transferring telephone connection from one zone to another in Delhi; (iii) for installation of new telephone connections after the issue of O.B. numbers; and (iv) issue of O.B. numbers and installation of telephone from out of the quota of Members of Parliament; and

(b) if so, the details thereof?

THE MINISTER OF COMMUNICATIONS (SHRI BENI PRASAD VARMA) : (a) and (b). Yes, Sir. Time limit/norms fixed are:

- (i) for telephone fault rectification - 48 hours.
- (ii) for shifting of telephone from one zone to another - 15 days;
- (iii) for installation of new telephone connection after issue of OBs - 15 days.
- (iv) for out of turn cases from MPs quota, the OBs are issued on Priority and the installation of telephone is carried out almost immediately except in cases where the area is technically non-feasible.

#### Distribution of Essential Commodities

2522. SHRI ANCHAL DAS : Will the Minister of CIVIL SUPPLIES, CONSUMER AFFAIRS AND PUBLIC DISTRIBUTION be pleased to state :

(a) whether the Government are aware of the fact that irregularities and partialities take place while distributing the essential commodities through Fair Price Shops to Scheduled Castes, Scheduled Tribes and poor people;

(b) if so, the details thereof;

(c) the action taken by the Government against the guilty persons; and

(d) the steps taken or proposed to be taken by the Government to ensure the regular and impartial supply of essential commodities to Scheduled Castes, Scheduled Tribes and poor people?

THE MINISTER OF FOOD AND MINISTER OF CIVIL SUPPLIES, CONSUMER AFFAIRS AND PUBLIC DISTRIBUTION (SHRI DEVENDRA PRASAD YADAV) : (a) and (b). No such instances have been brought to the notice of Government. The implementation of Public Distribution System including distribution to the Scheduled Castes/Scheduled Tribes and the poor is the responsibility of the State Governments/UT Administrations.

(c) and (d). Do not arise.

#### Arrears of Telephone Bills

2523. SHRI PRAKASH VISHWANATH PARANJPE : Will the Minister of COMMUNICATIONS be pleased to state :

(a) whether the Telecom Division, Kalyan has not received due arrears of Telephone bills to the tune of Rs.18 crores from subscribers;

(b) if so, the details of due arrears of each exchange; and

(c) the action Government propose to take to recover the said amount?

THE MINISTER OF COMMUNICATIONS (SHRI BENI PRASAD VARMA) : (a) to (c). The information has been called for and the same will be placed on the Table of the House.

#### Pending Proposals

2524. SHRI RANJIB BISWAL : Will the Minister of INFORMATION AND BROADCASTING be pleased to state :

(a) the number of proposals received from producers/directors belonging to Orissa to produce serials/teofilms under sponsored and commissioned programme on the National Channel of Doordarshan during the last three years;