

**GOVERNMENT OF INDIA  
MINISTRY OF COMMUNICATIONS  
DEPARTMENT OF TELECOMMUNICATIONS**

**LOK SABHA  
UNSTARRED QUESTION NO. 400  
TO BE ANSWERED ON 24<sup>TH</sup> JULY, 2024**

**SAMPANN PLATFORMS**

**400 SHRI CHUDASAMA RAJESHBHAI NARANBHAI:**

Will the Minister of COMMUNICATION be pleased to state:

- (a) the manner in which Sampann platforms benefit the pensioners in the Department of Telecom; and
- (b) the details of the total number of pensioners benefitted from the portal?

**ANSWER**

**MINISTER OF STATE FOR COMMUNICATIONS AND RURAL DEVELOPMENT  
(DR. PEMMASANI CHANDRA SEKHAR)**

(a) SAMPANN – Comprehensive Pension Management System - is a seamless pension processing system of Department of Telecommunications (DoT) which brings the processing, sanctioning, authorization and payment as well as accounting of Pension and other terminal benefits under a common platform. SAMPANN is benefitting the Telecom Pensioners (including Family Pensioners) in the following ways :-

- (i) Department of Telecommunications directly disburses pension (family pension, wherever applicable) into pensioner's bank account through SAMPANN. This has eliminated the need of processing of pension by intermediaries like Banks/Post Offices.
- (ii) SAMPANN Portal facilitates pensioners to submit Life Certificate/ Digital Life Certificate, to view ePPO (Electronic Pension Payment Order), Gratuity Sanction, sanction of revision of Pension and arrears. Retiring officer/official can also see the progress of their respective pension cases from their dashboard till pension is sanctioned.
- (iii) SAMPANN also sends SMS texts/ pension slip to pensioners indicating break-up of monthly Pension/ Dearness Relief/Arrears etc. Pensioners can file their Income Tax related documents viz. Declaration of Savings, Saving Certificate etc on SAMPANN.

(b) As on 16.07.2024, total 4,30,927 Telecom Pensioners (including Family Pensioners) are present and benefitting from SAMPANN.

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