

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF TELECOMMUNICATIONS**

**LOK SABHA
UNSTARRED QUESTION NO. 397
TO BE ANSWERED ON 24TH JULY, 2024**

POOR PERFORMANCE OF BSNL AND MTNL

†397 **SHRI OMPRAKASH BHUPALSINH ALIAS PAVAN RAJENIMBALKAR:**

Will the Minister of COMMUNICATION be pleased to state:

- (a) whether public sector companies like BSNL and MTNL are on the verge of shambling and if so, the details thereof;
- (b) whether the public communication system is getting affected due to poor performance of BSNL and MTNL;
- (c) if so, the details of loss suffered by the BSNL during the last five years;
- (d) the effective steps being taken by the Government to strengthen BSNL; and
- (e) the details of the appropriate steps taken by the Government for permanent solution of this issue?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS AND RURAL DEVELOPMENT
(DR. PEMMASANI CHANDRA SEKHAR)**

(a) to (e) The mobile and landline services provided by Bharat Sanchar Nigam Limited (BSNL) and Mahanagar Telephone Nigam Limited (MTNL) are working satisfactorily and meeting most of the Quality of Service (QoS) parameters as per Performance Monitoring Report (PMR) of Telecom Regulatory Authority of India (TRAI).

Government has taken various steps for revival of BSNL and MTNL.

- In 2019, first revival package amounting to around Rs. 69 Thousand Crore that brought down the operating costs of BSNL/MTNL.
- In 2022, revival package amounting to around Rs. 1.64 Lakh Crore was given. It focused on infusing fresh capital, restructuring debt, viability gap funding for rural telephony etc.
- In 2023, Government approved the allotment of 4G/5G spectrum to BSNL with the total outlay of around Rs. 89 Thousand Cr.

As a result of these packages, BSNL/MTNL have started earning operating profits from FY 2020-21.

Further, in line with Atmanirbhar initiative, BSNL has placed purchase order for 1 lakh 4G sites for deployment of indigenous 4G technology. The equipment is upgradable to 5G. The profits/losses incurred by BSNL during the last five years is as below:

Rs. in Crore		
Financial Year	BSNL	
	Net Profit/(Loss)	EBITDA Profit/(Loss)
2019-20	(15,500)	(6,879)
2020-21	(7,441)	1,177
2021-22	(6,982)	944
2022-23	(8,161)	1,559
2023-24	(5,371)	2,164
