

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO.382
TO BE ANSWERED ON 24.07.2024**

INSTALLING CCTV CAMERAS IN RAILWAY STATION

382.SHRI C N ANNADURAI:

SHRI RAJA A:

SHRI NAVASKANI K:

SHRI SELVAM G:

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Government has made any progress in installing CCTV cameras in all the Railway stations for the safety of passengers in Tamil Nadu;**
- (b) if so, the details of number of stations where the operation of CCTV cameras has been fully commissioned, division-wise;**
- (c) the details and number of CCTV cameras currently installed at various stations in Tamil Nadu;**
- (d) the time by which the remaining stations in Tamil Nadu are likely to be covered under the CCTV installation project;**
- (e) the details of allocated amount for the project; and**
- (f) the measures being undertaken to increase the safety and security of passengers, especially on vulnerable and identified routes/sections?**

ANSWER

**MINISTER OF RAILWAYS, INFORMATION & BROADCASTING AND
ELECTRONICS & INFORMATION TECHNOLOGY**

(SHRI ASHWINI VAISHNAW)

(a) to (f): A Statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PART (a) TO (f) OF UNSTARRED QUESTION NO.382 ASKED BY SHRI C N ANNADURAI, SHRI RAJA A, SHRI NAVASKANI K AND SHRI SELVAM G TO BE ANSWERED IN LOK SABHA ON 24.07.2024 REGARDING INSTALLING CCTV CAMERAS IN RAILWAY STATION

(a) to (f): Installation of CCTV cameras at railways stations is an ongoing process. The work of Installation of CCTV Cameras at railway stations situated in Tamil Nadu has been sanctioned. Presently, 2171 CCTV Cameras have been provided at various stations situated in Tamil Nadu.

Further, measures for increasing safety and security of passengers are as under:

- i. On vulnerable and identified routes/sections, trains are escorted by Railway Protection Force in addition to trains escorted by Government Railway Police of different States daily.**
- ii. For immediate assistance passengers can make complaint on Rail Madad Portal directly or through Helpline Number 139 [integrated with Emergency Response Support System (ERSS) No.112].**
- iii. Railways are in regular touch with passengers through various social media platforms like twitter, facebook, koo etc. to enhance security of passengers and to address their security concern.**
- iv. Surveillance is kept through CCTV Cameras provided in a number of coaches & Railway Stations for enhanced security of passengers.**
- v. Frequent announcements are made through the Public Address System to educate passengers to take precautions against theft, snatching, drugging etc.**
- vi. Awareness campaigns are conducted in railway premises and in train through posters, banners, distribution of leaflets, videos on Railway Display Network (RDN) etc. on regular basis to educate passengers for taking necessary precautionary measures during their journey.**

- vii. Under 'Meri Saheli' initiative, focused attention has been provided for safety and security of lady passengers travelling alone by long distance trains for their entire journey i.e. from originating station to destination station.**
- viii. Zonal Railways have been instructed for deployment of proper combined strength of Male & Female RPF/RPSF personnel in train escort parties, to the extent possible.**
- ix. State Level Security Committee of Railways (SLSCR) have been constituted for all State/Union Territories under the Chairmanship of respective Director General of Police/Commissioner of States/Union Territories for regular monitoring and review of security arrangements of the Railways.**
