

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF TELECOMMUNICATIONS**

**LOK SABHA
UNSTARRED QUESTION NO. 309
TO BE ANSWERED ON 24TH JULY, 2024**

UNINTERRUPTED 3G/4G/5G CONNECTIONS

309 THIRU D M KATHIR ANAND:

Will the Minister of COMMUNICATION be pleased to state:

- (a) the effective steps taken by the Government to increase the teledensity in Vellore Parliamentary Constituency and also to provide uninterrupted 3G/4G/5G connections in the urban/rural areas falling there under;
- (b) whether the Government is facing problem in BSNL which still owes a huge amount in the form of 'refund' to the erstwhile subscribers who have surrendered their landline and broadband connections during the last three years;
- (c) if so, the details thereof and the total number of customers who disconnected the services of BSNL in the last three years; and
- (d) the steps taken/being taken by the BSNL for mitigating the signal and network issues faced by the customers of BSNL in the State of Tamil Nadu?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS AND RURAL DEVELOPMENT
(DR. PEMMASANI CHANDRA SEKHAR)**

(a) & (d) In Vellore District 4,301 Base Transceiver Stations (BTSS) are providing 2G/3G/4G/5G mobile connectivity.

Government through funding from Universal Service Obligation Fund (USOF) is implementing various schemes, including 4G Saturation Scheme, for providing mobile network coverage in all uncovered villages in the country.

Under 4G Saturation scheme, BSNL has planned 14 sites in Vellore constituency.

(b) & (c) The BSNL subscribers who have surrendered landline and broadband connections are being refunded after deducting the dues. Refund does not apply in case of conversion to FTTH. The details of BSNL broadband and FTTH disconnections in last three years are as under:

Year	Broadband	FTTH
2021-22	33,56,639	3,94,512
2022-23	6,09,760	6,02,306
2023-24	11,23,005	7,83,781
