

**GOVERNMENT OF INDIA
MINISTRY OF CIVIL AVIATION
LOK SABHA
STARRED QUESTION NO. : 51
(To be answered on the 25th July 2024)**

SECURITY AT AIRPORTS

***51. SHRI VIJAY KUMAR DUBEY
SHRI TEJASVI SURYA**

**Will the Minister of CIVIL AVIATION
नागर विमानन मंत्री**

be pleased to state:-

- (a) the steps taken for the improvement of security across airports, including the use of technology;**
- (b) whether it is true that there has been an increase in CISF strength for the improvement of security and if so, the details thereof;**
- (c) the details of the steps taken by the Government to ease the check-in procedure for the passengers at crowded airports, particularly at IGI Airport, New Delhi;**
- (d) the steps/measures taken by airports to facilitate smooth flow of passengers and to reduce the waiting time at security checks and the impact of such measures; and**
- (e) the number of airports that have adopted the DigiYatra platform and the number of passengers who have used the DigiYatra entry since its launch?**

ANSWER

**Minister of CIVIL AVIATION
नागर विमानन मंत्री**

(Shri Kinjarapu Rammohan Naidu)

(a) to (e): A Statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (A) TO (E) IN RESPECT OF LOK SABHA STARRED QUESTION NO. 51 FOR REPLY ON 25.07.2024 REGARDING SECURITY AT AIRPORTS ASKED BY SHRI VIJAY KUMAR DUBEY AND SHRI TEJASVI SURYA.

(a) All the airports in India are provided with security equipment like CCTV, ATRS/X-BIS, DFMDs, HHMDs and ETDs etc. Some of the major airports are equipped with upgraded security systems and equipment like Dual View XBIS, Biometric Access Control System, Queue Management System, ATRS (Automotive Tray Retrieval System), PIDS (Perimeter Intrusion Detection System), Remote Screening and Digi Yatra- Face recognition based access.

(b): Yes, the sanctioned strength of CISF of 34587 in 2022 has been increased presently to 41357.

(c): To ease the check-in process at the crowded airports including IGI Airport, New Delhi, following steps have been taken:-

- i) Self Service Bag Drop introduced for domestic and International Passengers.**
- ii) Additional check-in counters have been set-up in Terminal - 3, IGI Airport, New Delhi airport.**
- iii) Dynamic Counter allocation has been introduced allowing for optimum allocation of counters and to ensure sufficient check-in counter allocation.**
- iv) Gravity Rollers have been installed for easy retrieval of security trays.**
- v) Additional x-ray machines have been installed at Terminal-2, IGI Airport, New Delhi for improved throughput.**
- vi) New processing area has been created for international passengers at T3, IGI Airport with 6 X-ray machines and 20 emigration counters.**

(d) For smooth passenger flow and reduce wait times at security checks, following measures implemented at airports have proven effective:

- i) Additional customer service associates have been recruited for assisting passenger at security.**
- ii) Increase in security checkpoint lanes after assessment of processing capacity.**
- iii) Increase in CISF manpower based on augmented security infrastructure.**
- iv) Augmentation of Emigration/Immigration counters.**
- v) Digi Yatra has been implemented for providing seamless and hassle free experience at airports.**
- vi) De-bunching of flights.**
- vii) Awareness among passengers about security procedures by way of hoarding/signage.**

(e): Currently, Digi Yatra is available at 15 airports namely Delhi, Bangalore, Ahmedabad, Cochin, Guwahati, Hyderabad, Jaipur, Kolkata, Lucknow,

Mumbai, Pune, Varanasi, Vijayawada, Goa (MOPA) and Chennai airport. Since its launch, over 2.5 Crore air travellers across the country have used Digi Yatra.
