

GOVERNMENT OF INDIA
MINISTRY OF WOMEN AND CHILD DEVELOPMENT

LOK SABHA
UNSTARRED QUESTION NO. 1880
TO BE ANSWERED ON 02.08.2024

AUDIT OF ONE STOP CENTRES

1880. SHRI ANTO ANTONY:
SHRI TANUJ PUNIA:
SHRI BENNY BEHANAN:
SHRI RAMASAHAYAM RAGHURAM REDDY:

Will the Minister of Women and Child Development be pleased to state:

- (a) the number of One Stop Centres (OSCs) setup in the country till date, State/UT-wise and year-wise;
- (b) the details of the measures undertaken, if any, to adequately train staff at these Centres;
- (c) whether Government has any plan to conduct social audit of the OSCs as tool of self-assessment to evaluate the efficiency and quality of service provided;
- (d) if so, the details thereof;
- (e) whether OSC initiative has helped bridge the gap between women reaching out for help seeking assistance and those actually receiving the same, if so, the details thereof; and
- (f) the steps/plan to enhance outreach and awareness about these centres to ensure that more women utilize their services?

ANSWER

MINISTER OF WOMEN AND CHILD DEVELOPMENT
(SHRIMATI ANNPURNA DEVI)

(a) The State/UT-wise number of One Stop Centres (OSCs) setup in the country is placed at **Annexure-I** and year-wise number of One Stop Centres (OSCs) setup in the country is placed at **Annexure-II**.

(b) The Ministry of Women and Child Development has organised three regional training programmes at Regional Centres of National Institute of Public Cooperation and Child Development (NIPCCD) at Guwahati, Indore, and Bangalore and two National Workshops at Vigyan Bhawan, New Delhi to standardize capacity building of staff of One Stop Centres. Expert resource persons from National Institute of Mental Health and Neurosciences (NIMHANS), NIPCCD, National Legal Services Authority (NALSA), National Informatics Centre (NIC) and international organisations

such as United Nations Population Fund (UNFPA) have been engaged for facilitating technical sessions in their respective fields.

(c) and (d) A third party evaluation of the schemes of the Ministry, including One Stop Centre (OSC) Scheme, was conducted during the Financial Year 2020-21 through NITI Aayog. The study found the relevance, effectiveness and sustainability of the scheme as satisfactory.

(e) The One Stop Centre (OSC) scheme is being implemented by the Government since 1st April, 2015 to provide integrated support and assistance under one roof to women affected by violence and those in distress, both in private and public spaces. The OSCs also provide an integrated range of services including medical aid, legal aid and advice, temporary shelter, police assistance, psycho-social counselling to needy women. Since inception till 31st May 2024, more than 9.19 lakh women have been assisted through these OSCs across the country.

(f) As per Mission Shakti Guidelines, the overall implementation of the Scheme at State/UT level is being done by the Department of Women and Child Development/ Social Welfare Department of the States/ UTs concerned. Further, under SANKALP - Hub for Empowerment of Women (HEW), public awareness and campaigns related to women centric schemes including the One Stop Centre scheme are undertaken.

ANNEXURE REFERRED TO IN PART (A) OF LOK SABHA UNSTARRED QUESTION NO.1880 FOR 02.08.2024 ASKED BY SHRI ANTO ANTONY, SHRI TANUJ PUNIA, SHRI BENNY BEHANAN, SHRI RAMASAHAYAM RAGHURAM REDDY REGARDING “AUDIT OF ONE STOP CENTRES”

State/UT-wise number of One Stop Centres set up in the country

S. No.	State/ UTs	Number of Operational OSCs
1	A&N Islands	3
2	Andhra Pradesh	19
3	Arunachal Pradesh	25
4	Assam	36
5	Bihar	38
6	Chandigarh	1
7	Chhattisgarh	27
8	DNHDD	3
9	Delhi	11
10	Goa	2
11	Gujarat	35
12	Haryana	22
13	Himachal Pradesh	12
14	Jammu & Kashmir	20
15	Jharkhand	24
16	Karnataka	38
17	Kerala	14
18	Ladakh	2
19	Lakshadweep	1
20	Madhya Pradesh	57
21	Maharashtra	42
22	Manipur	16
23	Meghalaya	12
24	Mizoram	8
25	Nagaland	11
26	Odisha	30
27	Puducherry	4
28	Punjab	23
29	Rajasthan	37
30	Sikkim	6
31	Tamil Nadu	47
32	Telangana	36
33	Tripura	8
34	Uttar Pradesh	79
35	Uttarakhand	14
36	West Bengal	22
	Total	785

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Number of One Stop Centres set up in the country

Year	Number of functional OSCs
2015 -16	33
2016 -17	103
2017-18	204
2018-19	495
2019-20	683
2020-21	688
2021-22	708
2022-23	733
2023-24	769
2024-25	785
