

**GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS**

**LOK SABHA  
UNSTARRED QUESTION NO. 1474  
TO BE ANSWERED ON 31.07.2024**

**PATHETIC CONDITION OF RAILWAY PORTERS**

**1474 DR. M P ABDUSSAMAD SAMADANI:**

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether the Government is aware of the pathetic condition of registered railway porters after parcel handling duties were taken over by parcel agencies;**
- (b) if so, the details thereof;**
- (c) whether the Government have any plan to pay a salary to registered porters who presently do not have any direct financial benefits except whatever is given by the available passengers;**
- (d) if so, the details thereof;**
- (e) whether the Government have any plan to conduct a detailed study across the country regarding the pathetic situation of porters; and**
- (f) if so, the details thereof?**

**ANSWER**

**MINISTER OF RAILWAYS, INFORMATION & BROADCASTING AND  
ELECTRONICS & INFORMATION TECHNOLOGY**

**(SHRI ASHWINI VAISHNAW)**

**(a) to (f): Sahayaks (Coolies/Licensed Porters) are engaged by Railways to carry luggage of the passengers at prescribed portorage charges which are revised from time to time. Facilities viz medical, Pass/Privilege Ticket Orders, education facilities to their wards, uniforms and Rest room facilities are provided to them.**

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