

**GOVERNMENT OF INDIA  
MINISTRY OF COOPERATION**

**LOK SABHA  
UNSTARRED QUESTION NO. 690  
TO BE ANSWERED ON 06/02/2024**

**E-services through PACS**

†690. **SHRI SUSHIL KUMAR SINGH:**

Will the Minister of COOPERATION (सहकारिता मंत्री) be pleased to state:

- (a) whether the Government proposes to provide e-services through the Primary Agriculture Credit Societies (PACS) at village level; and  
(b) if so, the details regarding the said scheme?

**ANSWER**

**THE MINISTER OF COOPERATION  
सहकारिता मंत्री (SHRI AMIT SHAH)**

(a) to (b): In order to strengthen Primary Agricultural Credit Societies (PACS), the project for Computerization of 63,000 functional PACS with a total financial outlay of ₹2,516 Crore has been approved by the Government of India, which entails bringing all the functional PACS onto an ERP (Enterprise Resource Planning) based common national software, linking them with NABARD through State Cooperative Banks (StCBs) and District Central Cooperative Banks (DCCBs).

The National Level Common Software for the project has been developed by NABARD and ERP trial run has started in 15,783 PACS in 27 States/ UTs so far.

Implementation of Common Accounting System (CAS) and Management Information System (MIS) at PACS level under this project would improve governance and transparency in PACS, thus leading to speedy disbursement of loans, lowering of transaction cost, reduction in imbalances in payments, seamless accounting with DCCBs and StCBs and will also increase efficiency.

In addition to the above, to enable PACS to function as Common Service Centres (CSC), a Memorandum of Understanding has been signed between Ministry of Cooperation, Ministry of Electronics & Information Technology, NABARD and CSC e-Governance Services India Limited, which will enable PACS to deliver more than 300 e-services, including banking, insurance, Aadhar enrolment/ updation, health services, agricultural services, etc. at the village level across the country. Onboarding of PACS as CSCs has already been started and so far, total 30,647 PACS have started providing CSC services in the country.

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