

GOVERNMENT OF INDIA
MINISTRY OF EXTERNAL AFFAIRS
LOK SABHA
UNSTARRED QUESTION NO-2199
ANSWERED ON- 15/12/2023

PASSPORT OFFICE SEVA KENDRAS

2199. SHRI SUSHIL KUMAR RINKU

Will the Minister of EXTERNAL AFFAIRS be pleased to state :-

- (a) the number of passport offices/Passport Service Kendras (PSKs) functioning in Punjab;
- (b) the number of applications received for issuing passport in each passports offices/service kendras and the number of passports issued/renewed during the last three years;
- (c) whether the demand for passports has been rising year by year;
- (d) if so, whether the Government has any proposal to open more Passport Centres in the country to meet the rising demand, if so, the details thereof;
- (e) whether there is any shortage of manpower and infrastructure facilities at these centres and if so, the details thereof; and
- (f) the remedial measures taken by the Government in this regard?

ANSWER

THE MINISTER OF STATE IN THE MINISTRY OF EXTERNAL AFFAIRS

[SHRI V. MURALEEDHARAN]

(a to d) In Punjab, there are 06 PSKs and 09 POPSKs currently functioning under 03 Regional Passport Offices (RPOs) in the State of Punjab.

Number of passport applications received and passports issued in each PSK and POPSK in Punjab, during the last three years are attached at Annexure-I.

The backlog of passport applications accumulated during 2020 and 2021 due to the impact of Covid-19 had increased the demand of passport related services all over India, including at RPOs in the State of Punjab, during 2022 as well as 2023.

As on date, 93 PSKs and 434 POPSKs have been set up in the country and are operational to cater to the needs of passport seekers. Furthermore, some of the PSKs in Punjab are being enlarged to meet the rising demand. Opening of new passport offices/centres depends on several factors including on the volume of applications.

(e & f) Government has deployed more than 50 officials on Temporary Duty in the three Passport Offices in Punjab as well as hired 50 Data Entry Operators (DEOs) and 05 Multi Tasking Staffs (MTSs) from Outsourced Agency, in Passport Offices located in the state of Punjab as an interim measure for smooth functioning of the Passport Offices.

Details of Passports applications processed and Passports issued in the State of Punjab									
S. No.	PSK/POPSKs	2020		2021		2022		2023 up to 30th Nov	
		Application processed	Passport issued	Application processed	Passport issued	Application processed	Passport issued	Application processed	Passport issued
1	POPSK Ferozepur	6488	7485	11487	10636	11457	11616	13410	12621
2	PSK Amritsar	101554	102764	132852	126989	186685	176621	201758	192055
3	RPO Amritsar Camp							16872	8919
4	RPO Amritsar Van-1 [T0823HR3140BG]							657	140
5	RPO Amritsar Van-2 [T0923JH9139B]							595	141
6	RPO Amritsar Van-3 [T0823HR3130BG]							643	136
7	POPSK Bassi Pathanan	1637	1829	4861	4255	9496	9313	11090	8775
8	POPSK Bathinda	4238	4367	6741	6406	9243	9226	11518	10342
9	POPSK Bhiwani	4052	4108	5627	5394	7366	7182	8828	10271
10	POPSK Hisar	4460	4465	5958	5651	7354	7247	10213	7776
11	POPSK Kaithal	4007	3963	5836	5628	7340	7149	10323	9022
12	POPSK Karnal	5915	6156	6581	6323	8599	8300	11318	9696
13	POPSK Malerkotla	1198	1460	4240	3669	9135	9063	12250	10461
14	POPSK Panipat	3775	3773	5660	5456	7642	7409	10426	10881

15	POPSK Patiala	4087	4061	5726	5420	7137	7015	10885	9418
16	POPSK Ropar	1000	1036	4248	3374	9380	9350	10686	9159
17	POPSK Sirsa	4663	4427	5944	5971	8770	8556	11708	9671
18	POPSK Yamunanagar	4558	4599	5844	5595	6804	6723	9869	10341
19	PSK Ambala	76053	75833	110099	106065	163893	158036	164805	8436
20	PSK Chandigarh	58919	59872	89742	84044	133848	131160	138952	155138
21	PSK Chandigarh-II	59797	60265	89246	83586	131639	128918	137055	129759
22	PSK Ludhiana	92496	94032	125774	119455	174333	172898	183903	127865
23	RPO Chandigarh Camp							29496	173296
24	RPO Chandigarh Van-1 [T0823HR3630BH]							1590	19065
25	RPO Chandigarh Van-2 [T0823HR3642BH]							1400	187
26	RPO Chandigarh Van-3 [T0823HR3123BG]							1544	213
27	RPO Chandigarh Van-4 [T0923JH9137B]							1437	184
28	POPSK Moga	4312	4383	6582	6403	9830	8586	14268	1612
29	POPSK Pathankot	4476	4367	8862	8626	12079	11106	13771	14424

30	POPSK Phagwara	2216	2207	4427	4276	12424	10864	14262	14563
31	PSK Hoshiarpur	52586	52832	77056	74347	108265	104126	108756	106081
32	PSK Jalandhar-1	58233	57783	81765	78007	103951	99242	111127	108278
33	PSK Jalandhar-2	50985	50668	76718	73716	105277	100000	112429	109117
34	RPO Jalandhar camp							17318	12633
35	RPO Jalandhar Van-1 [T0823HR3636BH]							1125	668
36	RPO Jalandhar Van-2 [T0923JH9140B]							1049	626
37	RPO Jalandhar Van-3 [T0823HR9751BG]							1175	698
	Total	504222	509411	730327	693209	1034179	999104	1181021	1236574
