

**GOVERNMENT OF INDIA  
MINISTRY OF COOPERATION**

**LOK SABHA  
UNSTARRED QUESTION NO. 2716  
TO BE ANSWERED ON 19/12/2023**

**Services by PACS**

†2716. **SHRI CHHEDI PASWAN**

Will the Minister of COOPERATION (**सहकारिता मंत्री**) be pleased to state:

- (a) whether the Government has signed any MoUs with various Government entities and stakeholders to enable Primary Agriculture Credit Society (PACS) to function as Common Service Centers (CSCs) and if so, the details thereof;
- (b) the details of the citizen centric services which are likely to be provided through PACS;
- (c) whether services like Jeevan Pramaan, e-stamp, PAN card, passport etc. can be provided through PACS and if so, the details thereof; and
- (d) the manner in which the farmers of the country are likely to be benefitted through the scheme and if so, the details thereof?

**ANSWER**

**THE MINISTER OF COOPERATION  
सहकारिता मंत्री (SHRI AMIT SHAH)**

(a) to (d): Yes, Sir. In order to enable Primary Agricultural Credit Societies (PACS) to function as Common Service Centres (CSC), a Memorandum of Understanding has been signed between Ministry of Cooperation, Ministry of Electronics & Information Technology, NABARD and CSC e-Governance Services India Limited, which will enable PACS to deliver more than 300 e-services, including banking, insurance, Aadhar enrolment/ updation, health services, agricultural services, etc. to rural citizens of the country. Till 30<sup>th</sup> November, 2023, total 24,470 PACS have started providing CSC services in the country.

PACS functioning as CSC will be able to provide various citizen centric services, including the following:

- i. **Pradhan Mantri Welfare Schemes:** Ayushman Bharat Yojana, PM Kisan Maandhan Yojana, PM Fasal Bima Yojana, PM Kisan Credit Cards Yojana, E-Shram Registrations, PM Kisan Samman Nidhi Yojana etc.

- ii. **Central Government Services:** Aadhaar, PAN Card, Jeevan Pramaan, Passport, Water & Electricity Bill Payment Services, ITR Filing, E-Stamp, etc.
- iii. **State Government Services:** E-District Services, PDS Services, Municipal Services, etc.
- iv. **Financial Inclusion Services:** Banking, Loan, Insurance, Pension, DigiPay, FASTag, etc.
- v. **Agricultural Services:** CSC eAgri Portal, Agri Tele-Consultation & ePashu Chikitsa, Soil Testing Center, Kisan eMart, Kisan Credit Card, etc.
- vi. **E-Mobility & Smart Products:** Rural e-Mobility Dealership, Smart Products, etc.
- vii. **Other Services:** Stree Swabhiman Initiative, SPARSH Defence Pension Services Portal, Mobile, DTH Recharge & Bill Payment, etc.

Through this initiative, farmers of the country will be able to access more than 300 e-services, including the services mentioned above, at PACS level itself. This would improve their ease of living. In addition, it will provide additional sources of income to PACS, ultimately benefitting crores of small and marginal farmers associated with them.

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