

GOVERNMENT OF INDIA  
MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS  
(DEPARTMENT OF PENSION AND PENSIONERS' WELFARE)

**LOK SABHA**  
**UNSTARRED QUESTION NO. 666**  
(TO BE ANSWERED ON 06.12.2023)

**DIGITAL LIFE CERTIFICATE**

**666. SHRI BHOLANATH (B.P. SAROJ):**

**SHRI PRATHAP SIMHA:**

**SHRI L.S. TEJASVI SURYA:**

**DR. UMESH JADHAV:**

Will the **PRIME MINISTER** be pleased to state:

- (a) whether the Government has been providing any Digital Life Certificate since 2014 and if so, the details thereof along with the procedure for applying for the same;
- (b) whether the Government has any details about the total number of certificates issued under the Digital Life Certificate since its launch in 2014 and if so, the details thereof; and
- (c) the additional measures undertaken by the Government to make the scheme more accessible to the pensioners?

**ANSWER**

**MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES  
AND PENSIONS AND MINISTER OF STATE IN THE PRIME MINISTER'S OFFICE  
(DR. JITENDRA SINGH)**

(a): Yes Sir, DLCs (Jeevan Pramaan) are generated using thumb scanning, iris scanning and Face Authentication Technique.

(b): Yes Sir, details about the total number of certificates issued under the Digital Life Certificate since its launch in 2014 are available. The details of DLC are as under:

<b>Period (1st April- 31st March)</b>	<b>Total Digital Life Certificate</b>	<b>Total Central Government Employees</b>
2014-2015	<b>109751</b>	<b>92658</b>
2015-2016	<b>1315150</b>	<b>726102</b>
2016-2017	<b>5058451</b>	<b>1102313</b>
2017-2018	<b>9901542</b>	<b>1262258</b>
2018-2019	<b>8994834</b>	<b>1503144</b>
2019-2020	<b>9965509</b>	<b>1901710</b>
2020-2021	<b>9897459</b>	<b>1957862</b>
2021-2022	<b>11191451</b>	<b>2372562</b>
2022-2023	<b>14129489</b>	<b>4269529</b>
2023- 28th November, 2023	<b>11310388</b>	<b>3789571</b>

(c): To make the scheme more accessible to the pensioners, the following steps are taken:

- Due publicity is given through Short Messaging Service (SMS) and Social Media using tweets, Standard Operating Procedure (SOP) and short films on YouTube, Facebook, Twitter, both in English and in Hindi.
- New mode of submission of DLC through Face Authentication Technique using mobile phone was launched.
- Nation-wide DLC Campaign was conducted in November, 2022 in coordination with Banks, Pensioners' Welfare Associations and Ministries/ Departments where Camps were organized for pensioners to submit DLC. Support from Unique Identification Authority of India (UIDAI) & Ministry of Electronics and Information Technology (MeitY) was also taken in this regard.
- During November 2023, the Department has organized a Nation-wide Digital Life Certificate Campaign 2.0 covering 500 locations in 100 cities through pension disbursing banks, Ministries/ Departments, UIDAI and MeitY. Such dedicated campaigns have enabled pensioners to submit life certificate seamlessly and from the comforts of their homes.
- Pensioners' Awareness Programmes, Bankers' Awareness Programmes, Pre-Retirement counselling are held on regular basis, physically as well as online to familiarize and popularize DLCs, in particular Face Authentication Technique.

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