

**GOVERNMENT OF INDIA  
MINISTRY OF COMMUNICATIONS  
DEPARTMENT OF POSTS**

**LOK SABHA  
UNSTARRED QUESTION NO. 1637  
TO BE ANSWERED ON 13<sup>TH</sup> DECEMBER, 2023**

**ACCESS TO POST OFFICE SERVICES**

**1637. DR. UMESH G. JADHAV:  
DR. SATYAPAL SINGH:**

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) the details of the number of post offices across the country along with the total number of savings accounts in these post offices including the facilities provided to their account holders;
- (b) whether post offices have been established in all the major villages in the country to ensure the smooth implementation of communication systems;
- (c) if so, the details thereof;
- (d) whether all the post offices in the country have been equipped with modern technology; and
- (e) if so, the details thereof along with the specifics of these modernisation efforts?

**ANSWER**

**MINISTER OF STATE FOR COMMUNICATIONS  
(SHRI DEVUSINH CHAUHAN)**

(a) Postal Circle-wise details (including States and Union Territories) of the number of Post offices along with the total number of savings accounts as on 31.03.2023 are given at **Annexure-I**.

The savings account holders have the facility of availing the Automated Teller Machine (ATM), Internet Banking, Mobile Banking, various types of SMS alerts, e-Passbook for viewing the balance & account statement, Funds transfer from bank accounts to post office accounts and vice versa through National Electronic Fund Transfer (NEFT) and Real Time Gross Settlement (RTGS) under Core Banking System (CBS).

(b) & (c) There are 1,49,478 post offices (including Head Post Offices, Sub-Post Offices and Branch Post Offices) in rural areas of the country. These post offices provide access to postal facilities and other services to ensure smooth implementation of communication systems. Postal Circle-wise details (including States and Union Territories) of number of post offices in rural areas in the country as on 31.03.2023 are given in **Annexure-II**.

(d) & (e) All Departmental Post Offices in the country have been computerized and networked under the Information Technology (IT) Modernization Project. Branch post offices functioning in rural areas of the country have been provided with mobile devices for carrying out online postal, financial and insurance transactions

## ANNEXURE-I

Annexure referred to in reply to Part (a) for Lok Sabha Unstarred Question No. 1637 to be answered on 13<sup>TH</sup> December, 2023 regarding “Access to Post Office Services”

Data as on 31.03.2023

SI No.	Name of the Postal Circle	Total Number of Post Offices (Head Post Offices, Sub-Post Offices, Branch Post Offices)	Total number of Savings Accounts
1	Andhra Pradesh	10668	4420563
2	Assam	4062	1851107
3	Bihar	9342	3356810
4	Chhattisgarh	4468	956480
5	Delhi	509	1047885
6	Gujarat (including Union Territory of Dadra and Nagar Haveli and Daman & Diu)	8887	4151730
7	Haryana	2699	1647645
8	Himachal Pradesh	2807	2262886
9	Jammu and Kashmir (including Union Territory of Jammu & Kashmir and Union Territory of Ladakh)	1735	555628
10	Jharkhand	4580	1233100
11	Karnataka	9658	7811891
12	Kerala (including Union Territory of Lakshadweep)	5063	2937250
13	Madhya Pradesh	10271	2289463
14	Maharashtra (including Goa)	14032	5593422
15	North-East (including Arunachal Pradesh, Manipur, Meghalaya, Tripura, Mizoram and Nagaland)	4478	662152
16	Odisha	8907	3272252
17	Punjab (including Union Territory of Chandigarh)	3842	1830135
18	Rajasthan	11047	2270573
19	Tamil Nadu (including Union Territory of Puducherry)	11866	7233125
20	Telangana	6267	3801964
21	Uttar Pradesh	17953	6498134
22	Uttarakhand	2736	1434021
23	West Bengal (including Sikkim and Union Territory of Andaman and Nicobar Islands)	9095	8106264
	<b>Total</b>	<b>164972</b>	<b>75224480</b>

## ANNEXURE-II

Annexure referred to in reply to Part (b) & (c) for Lok Sabha Unstarred Question No. 1637 to be answered on 13<sup>TH</sup> December, 2023 regarding “Access to Post Office Services”

Data as on 31.03.2023

Sl No.	Name of the Postal Circle	Total Number of Rural Post Offices
1	Andhra Pradesh	9928
2	Assam	3762
3	Bihar	8889
4	Chhattisgarh	4171
5	Delhi	80
6	Gujarat (including Union Territory of Dadra and Nagar Haveli and Daman & Diu)	8141
7	Haryana	2335
8	Himachal Pradesh	2684
9	Jammu and Kashmir (including Union Territory of Jammu & Kashmir and Union Territory of Ladakh)	1534
10	Jharkhand	4321
11	Karnataka	8607
12	Kerala (including Union Territory of Lakshadweep)	4163
13	Madhya Pradesh	9466
14	Maharashtra (including Goa)	12731
15	North-East (including Arunachal Pradesh, Manipur, Meghalaya, Tripura, Mizoram and Nagaland)	4217
16	Odisha	8309
17	Punjab (including Union Territory of Chandigarh)	3420
18	Rajasthan	10397
19	Tamil Nadu (including Union Territory of Puducherry)	10274
20	Telangana	5724
21	Uttar Pradesh	16055
22	Uttarakhand	2440
23	West Bengal (including Sikkim and Union Territory of Andaman and Nicobar Islands)	7830
	<b>Total</b>	<b>149478</b>

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