

है, 31-3-1982 तक 187 गांव विद्युती-
कृत किए जा चुके हैं। ग्राम विद्युतीकरण
निगम के पास सीधी जिले के लिए कोई
नई ग्राम विद्युतीकरण स्कीम स्वीकृति के
लिए लम्बित नहीं पड़ी है।

(ग) ग्राम विद्युतीकरण निगम द्वारा
स्वीकृत ग्राम विद्युतीकरण स्कीमों के अंतर्गत
1982-83 में, सीधी जिले में 160
गांवों को विद्युतीकृत किए जाने का प्रस्ताव
है। परियोजना रिपोर्टों में बताए गए
कार्यक्रम के अनुसार ग्राम विद्युतीकरण
निगम द्वारा स्वीकृति की गई परियोजनाएं
सामान्यतः 5 वर्ष की अवधि में पूरी करने
के लिए सापानबद्ध की जाती हैं।

Delay in Deliver of Dak

3495. SHRI T. R. SHAMANNA: Will
the Minister of COMMUNICATIONS be
pleased to state:

(a) has it come to the notice of Gov-
ernment that the Posts and Telegraphs De-
partment is losing efficiency and there is
delay in deliver of letters, money orders,
telegrams etc.; and

(b) has it come to the notice of Gov-
ernment that there is a loud complaint in
Bangalore that old age pensioners are not
getting their pensions regularly and in
time and there is corruption and that every
pensioner has to pay Re. 1/- or Rs. 2/- to
the postman, (There are nearly 50000
pensioners in Bangalore)?

THE MINISTER OF STATE IN THE
MINISTRY OF COMMUNICATIONS

(SHRI YOGENDRA MAKWANA): (a)
The existing Mail and delivery arrange-
ments in the country are quite satisfac-
tory. However, stray cases of delay
occur due to late running of Air, Rail
and Road services or dislocation on ac-
count of strikes or go slow by the staff.
Coordination at various levels is, how-
ever, maintained with other departments
to bring about improvements and elimi-
nate bottle-necks.

The delivery performance of telegrams,
has been satisfactory. A Statement show-
ing percentage of telegrams delivered
within the prescribed norms during the
months of April 82 to July, 82 is attached
at annexure.I.

(b) It is stated that about 744000
money orders are sent in a year to old
age pensioners in Karnataka. During the
last one year, the Department received
only 57 complaints about non-payment of
old age pension money orders. On en-
quiry it was found that 32 money order
forms were lost in transit and payment
was got made by issuing duplicate money
orders. 21 money orders were returned
to the senders due to incorrect or incom-
plete addresses. One money order was
found correctly paid and in only 3 cases
there was non-payment or wrong payment.
Only one complaint of demand of Bak-
shish was received but no one came for-
ward to substantiate the allegation.

Statement

Statement showing prescribed norms, targets and control limits in respect of Transmission of
telegrams (from booking to delivery)

1. Speed of Telegram Service

(Transmission) % age of telegrams transmitted and to end
within norms)

	Norms	Targets	Control limits
One link			
Priority category Class XX & above	1-hour	100	98
Class XS & OS	2-hours	95	90
Others	3-hours	90	80

1	2	3	4
<i>Two links</i>			
Priority category class XX & above	2-hours	100	98
Class XS & OS	4-hours	95	90
Others	4-hours	90	80
<i>Three links</i>			
Priority category class XX & above	3-hours	100	98
Class XS & OS	6-hours	95	90
Others	6-hours	90	80

Statement

Percentage of Telegrams delivered within Norms (from booking to delivery)

	A.P.	Bihar	Guj.	J&K	L.K.	KNT	MH	MP	NE	NW	Orissa	Raj.	Tamil Nadu	U.P.	W.B.	Delhi
April,82	72	94	92	97	80	89	84	93	91	79	77	88	94	72	75	89
May,82	59	97	77	81	66	95	79	74	88	85	83	87	93	72	74	88
June,82	78.4	97	95	80	75	93	73	82	90	84	87	85	92	77	73	87
July,82	81	97	94	72	77	92	88	81	91	83	80	85	94	NA	73	85