

Norms for 737 co-pilots command for Air Buses

3163. SHRI CHITTA MAHATA: Will the Minister of TOURISM AND CIVIL AVIATION be pleased to state:

(a) whether Government have changed the procedure and norms to provide 737 co-pilots command of the Air-Bus without their attaining requisite seniority and competence; and

(b) if so, the details thereof and the reasons therefor?

THE MINISTER OF TOURISM AND CIVIL AVIATION (SHRI A. P. SHARMA): (a) No, Sir.

(b) Does not arise.

Tonning up of administration of nationalised banks

3164. SHRI CHITTA MAHATA:
SHRI HARINATH MISRA:

Will the Minister of FINANCE be pleased to state:

(a) whether it is a fact that Government propose to issue guidelines to nationalised banks to tone up their administration and improve customer service; and

(b) if so, the details thereof?

THE DEPUTY MINISTER IN THE MINISTRY OF FINANCE (SHRI JANARDHANA POOJARY): (a) (b). Functioning of public sector banks is continually kept under review by the Reserve Bank of India as well as the Government of India. Instructions and guidelines for toning up their administration and to improve customer service are also issued from time to time. Following the meeting with the Chief Executives of all public sector banks, instructions have been given recently that the banks' managements should increase productivity of bank employees and take effective steps for curbing indiscipline, late attendance as also to reduce expenditure on overtime. Gov-

ernment's anxiety to improve the quality of service to customers has also been expressed. The employees have been advised to work for the service of the common man with devotion to duty and dedication.

Sun-et Lumiere at Konarka and Khandagiri in Orissa

3165. SHRIMATI JAYANTI PATNAIK: Will the Minister of TOURISM AND CIVIL AVIATION be pleased to state:

(a) whether there is a proposal to introduce Sun-et-Lumiere at the historically famous sites at Konaraka and Khandagiri in Orissa; and

(b) if so, what is the progress and when are the shows going to start?

THE MINISTER OF STATE IN THE MINISTRY OF TOURISM AND CIVIL AVIATION (SHRI KHUR-SHEED ALAM KHAN): (a) and (b). The State Government of Orissa have sent us a proposal to introduce Sun-et-Lumiere shows at Konaraka and Khandagiri which is being examined. No final decision in this regard has been taken so far.

Committee to examine formulation of export strategy for bulk tea

3166. SHRI G. NARSIMHA REDDY: Will the Minister of COMMERCE be pleased to state:

(a) whether it is a fact that Government had appointed a committee to examine formulation of suitable export strategies for bulk tea;

(b) whether it is also a fact that the committee has already submitted its report to Government; and

(c) if so, the important recommendations made by the committee and those accepted by Government for implementation?