

patients are put off months after month on one pretext or the other;

(d) whether some cases are under treatment in the Centre since 1978; if so, the number of such cases and the reasons for taking such a long time to cure them;

(e) whether Government propose to keep a complaint register or a suggestion box at some suitable place at the entrance of the Centre to enable the patients to bring their difficulties to the notice of Government; and

(f) if not, the reasons therefor?

THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY WELFARE (SHRI NIHAR RANJAN LASKAR): (a) Yes.

(b) The doctors and other staff of the Centre come to the Centre regularly in time, but once a week attend to the staff meeting held in the Institute before coming to the Centre.

(c) No such complaints have been received.

(d) Yes. About 17 couples who were registered in 1978 have been attending the clinic during January-March 1981. Many cases visiting the Institute are difficult and complicated ones. A number of patients with infertility and other reproductive disorders had been under investigation and treatment since 1978. Management of infertile cases is a very time-consuming procedure which requires a great deal of patience on the part of couples as well as doctors.

(e) It is primarily a research centre and not a routine service centre. Authorities at the centre are available for listening to the hardship of the clientele. However, a complaint register has now been kept at the centre.

(f) Does not arise.

दो विधायकों से ज्ञापन

7835. श्री रामावतार शास्त्री: क्या रेल मंत्री यह बताने की कृपा करेंगे कि :

(क) क्या कुछ दिन पहले पूर्वी रेलवे के महाप्रबन्धक को, उनके माधुपुर दौरे के दौरान दो विधायकों तथा स्थानीय लोगों की ओर से एक ज्ञापन दिया गया था ;

(ख) यदि हां, तो उसकी मुख्य बातें क्या हैं; और

(ग) इस पर सरकार की क्या प्रतिक्रिया है ?

रेल मंत्रालय तथा संसदीय कार्य तथा विभाग में उपर्युक्त (श्री मल्लिकार्जुन) :

(क) जी, हां ।

(ख) और (ग). ज्ञापन में एक नई गाड़ी चलाना, वर्तमान गाड़ियों के अतिरिक्त ठहरावों की व्यवस्था तथा श्रद्धाओं में आरक्षण के लिए कोटा निर्धारित करना शामिल था । इन मामलों पर गुणावगुण के आधार पर विचार किया जायेगा ।

Tickets for Tamil Nadu Express

7836. SHRI T. R. SHAMANNA: Will the Minister of RAILWAYS be pleased to state whether Government are aware that tickets are issued from Bangalore to Delhi in Tamil Nadu Express whereas there is no arrangement or quota for issuing tickets from Delhi to Bangalore through Tamil Nadu Express?

THE DEPUTY MINISTER IN THE MINISTRY OF RAILWAYS AND IN THE DEPARTMENT OF PARLIAMENTARY AFFAIRS (SHRI MALLIKARJUN): It is proposed to pro-