

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATION (SHRI KARTIK ORAON):

(a) One complaint dated 21-3-80 regarding non-availability of Complaints and Suggestions book at the Ghaziabad City Night Post Office was received from the Hon'ble Member of Parliament himself and this was replied to on 18-4-1980.

(b) The Complaints and Suggestions book, though available at the Ghaziabad City Post Office, was not available at the counters during the extended working hours as it was kept with the Sub Postmaster who remained off duty during that period. The Sub Postmaster was instructed suitably and the book was made available during the entire working hours of the Post Office including the extended working hours.

(c) Only one complaint dated 30-3-80 from a member of public was received by the Superintendent of Post Offices, i.e. after the Minister of Communications received the complaint and intervened.

(d) The public complaint was acknowledged by the Superintendent of Post Offices.

(e) Instructions already exist that Complaints and Suggestions book should be available and a signboard to that effect should be displayed in all Post Offices. This is checked by the visiting and inspecting officers, also. Any complaint in this regard is promptly attended to.

#### Telephone Connections for Social Workers in M.P.

4126. SHRI GHUFRAN AZAM: Will the Minister of COMMUNICATIONS be pleased to state:

(a) the number of telephone connections given in categories of social worker etc., in Madhya Pradesh during last 3 years; and

(b) whether in view of the demand for telephone connections in Madhya Pradesh, it is proposed to restrict the number of telephones being allotted to the above categories?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI KARTIK ORAON):

(a) Three telephones have been given under 'Social Worker' category in Madhya Pradesh during the last three years.

(b) No, Sir. The rules regarding the eligibility under 'Publicmen' category have, however, been made more stringent. According to the latest orders only eminent publicmen who are well known in public life and are of outstanding reputation will be eligible to register under this category.

#### Productivity of Live-stock

4127. SHRI GHUFRAN AZAM: Will the Minister of AGRICULTURE be pleased to state the steps taken or proposed to be taken to raise the productivity of live-stock in the country?

THE MINISTER OF AGRICULTURE AND RURAL RECONSTRUCTION (SHRI BIRENDRA SINGH RAO): Livestock is a State subject and action from State to State may differ but basically the approach to raise productivity of livestock is as follows:—

##### (i) Cattle Development.

Cross-breeding has been taken up on a large scale to increase the productivity of indigenous cattle. In order to increase the efficiency, frozen semen technology has been introduced and is adopted on a wider scale. Cross-bred calf (female) rearing scheme has been introduced in 99 districts of the country for supplementing the income of the small and marginal farmers and landless agricultural labourers. Intensive Cattle Development Projects and Key Village Blocks are being strengthened and new projects are being established. The Government of India have set up 7 Central Cattle/Buffalo Breeding Farms in the country to produce and supply Pedigree and proven bulls for improving the productivity of bovine