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34. Nakur	"	15. Jhantipahari	"
35. Nanuta	"	16. Khatra	"
36. Rampur	Raibareilly	17. Kotulpur	"
37. Jayas	"	18. Baduria	24-Paragana
38. Dhachula	Pithoragarh	19. Canning	"
39. Lohaghat	"	20. Joynagar	"
40. Tulsipur	Gonda	21. Diglipur	(Andaman Nicobar)
<i>West Bengal Circle including Sikkim and U/T of Andaman & Nicobar</i>		22. Mahabandar	"
1. Bagula	Nadia	23. Rangat	"
2. Debagram	"	24. Wimberligung	"
3. Majdia	"	25. Rangpo	Sikkim
4. Bulbulitala	Burdwan	26. Nayabazar	"
5. Dignagar	Burdwan	27. Mangan	"
6. Jangrah	"	28. Gayzing	"
7. Bagnan	Howrah	<hr/>	
8. Panchla	"	Request from Industrialists of Mehatpur (Himachal Pradesh) for Provision of Direct Trunk Circuits	
9. Dasghara	"	183. PROF. NARAIN CHAND PAR- ASHAR: Will the Minister of COMMUNICA- TIONS be pleased to state:	
10. Haripal	"	(a) whether the industrialists at Mehatpur in district Una of Himachal Pradesh submitted a memorandum to the Minister of State for Communications on 20 August, 1987 during his visit to Una district requesting for the provision of direct trunk	
11. Panskura	Midnapur		
12. Mahishadal	"		
13. Hijli	"		
14. Barjora	Bankura		

circuits (i) Mehatpur and Shimla (ii) Mehtapur and Jalandhar, (iii), Mehatpur and Chandigarh and (iv) Mehtapur and Delhi and also highlighted a number of difficulties faced by them in the maturing of trunk calls; and

(b) if so, the action taken to fulfil the demand?

THE MINISTER OF ENERGY AND MINISTER OF COMMUNICATIONS (SHRI VASANT SATHE): (a) The memorandum given to Minister of state for Communications does not appear to have been received. However, information is furnished in reply to Part (b).

(b) Provision of direct trunk circuits from Mehatpur to Chandigarh and Shimla is not technically feasible at present. A Ultra High Frequency (Radio system) between Una and Jalandhar is likely to be commissioned by 1990. Trunk circuits to Chandigarh and Shimla and operator dialled trunk circuits to Jalandhar trunk automatic exchange will be provided after the commissioning of above radio System. Regarding circuit to New Delhi, operator dialled trunk circuit will give direct access to all stations connected to the Trunk Automatic Exchange network including New Delhi.

Effect of High Prices of Coal, Steel Copper and Petrol on Small Scale Units

184. SHRI H.B.PATIL: Will the Minister of INDUSTRY be pleased to state:

(a) whether the performance of small scale units in the country has been severely affected due to recent hikes in prices of coal steel, copper and lately petrol; and

(b) If so, the reaction of Government in this regard?

THE MINISTER OF STATE IN THE DEPARTMENT OF INDUSTRIAL DEVELOP-

MENT IN THE MINISTRY OF INDUSTRY (SHRI M. ARUNACHALAM): (a) and (b). Government received certain representations from SSI units following the price hike in steel and copper. The Government have reduced the import duty on copper from 140% to 95% w.e.f. 31.12.87. The price of copper has also been reduced in January 1988.

Complaints Regarding Unsatisfactory Telephone Working and Excess Billing in Orissa.

185. SHRI SOMNATH RATH: Will the Minister of COMMUNICATIONS be pleased to state:

(a) the number of complaints received till January, 88 about the unsatisfactory working of telephones and excess billing in Orissa; and

(b) the details of action taken for the redressal of these complaints and improvements of telephone services in Orissa?

THE MINISTER OF ENERGY AND MINISTER OF COMMUNICATIONS (SHRI VASANT SATHE): (a) (i). Number of Telephone complaints till January, 1988—1972

(ii) No. of excess billing complaints till Jan. 1988—1213.

(b) (i) Following actions are taken for redressal of complaints:-

A. Complaints regarding unsatisfactory working of telephones are investigated and remedial actions taken.

B Excess billing complaints are investigated and actions taken according to rules. Rebates are given wherever due.