

1	2	3	4
5.	United Commercial Bank	349	236
6.	Canara Bank	457	496
7.	United Bank of India	135	136
8.	Syndicate Bank	403	494
9.	Union Bank of India	200	290
10.	Dena Bank	101	120
11.	Allahabad Bank	165	170
12.	Indian Bank	135	140
13.	Bank of Maharashtra	210	193
14.	Indian Overseas Bank	462	473
15.	Andhra Bank	230	248
16.	Corporation Bank	105	93
17.	New Bank of India	61	72
18.	Oriental Bank of Commerce	64	72
19.	Punjab and Sind Bank	51	62
20.	Vijaya Bank	19	5
Total		5725	5923

[English]

Branches of Nationalised Banks in Eastern Districts of U. P.

2799. SHRI RAJ KUMAR RAI : Will the Minister of FINANCE be pleased to state :

(a) the details of branches of nationalised banks working in Eastern Uttar Pradesh Districts, and the details of amount of loans given so far for agriculture, irrigation and selfemployment schemes; bank-wise; and

(b) the details regarding opening of

more branches of nationalised banks in these Districts ?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI JANARDHANA POOJARY) : (a) Available information relating to the spread of branches of commercial banks, distribution of Aggregate Deposits and Gross bank credit of Scheduled Commercial Banks in the districts comprising Eastern Uttar Pradesh are set out in attached statements I and II respectively.

(b) The branch licensing policy for the Seventh Plan period has not yet been finalised,

Statement I

Statement showing spread of branches of Commercial Banks in the districts comprising Eastern Uttar Pradesh

District	As on 31st May, 1984 Number of branches
1. Allahabad	167
2. Azamgarh	133
3. Bahraich	102
4. Ballia	86
5. Basti	125
6. Deoria	102
7. Faizabad	108
8. Ghazipur	76
9. Gonda	83
10. Gorakhpur	151
11. Jaunpur	126
12. Mirzapur	105
13. Pratapgarh	85
14. Sultanpur	71
15. Varanasi	237

Data provisional.

Statement II

Statement showing distribution of Aggregate Deposits and Gross Bank Credit of Scheduled Commercial Banks in the districts comprising Eastern Uttar Pradesh as at the end of March 1984

Districts	(Rs. in lakhs)	
	Deposits	Credit
1	2	3
1. Allahabad	27786	11619
2. Azamgarh	11165	3906
3. Bahraich	4199	2018
4. Ballia	7813	2291
5. Basti	6718	4046
6. Deoria	8815	4956
7. Faizabad	8987	3037

	1	2	3
8. Ghazipur		6965	2504
9. Gonda		5733	2701
10. Gorakhpur		18339	8053
11. Jaunpur		8683	2477
12. Mirzapur		11973	7734
13. Pratapgarh		2236	1263
14. Sultanpur		4967	2516
15. Varanasi		34311	14065

Difficulties in Withdrawals by Depositors from Nationalised Banks

2800. PROF. MADHU DANDAVATE : Will the Minister of FINANCE be pleased to state :

(a) whether Government had taken note of the fact that recently the withdrawals from the nationalised banks by the depositors have become difficult and more time is taken for withdrawal of small amounts;

(b) whether the security measures has had any effect on these delays; and

(c) if so, whether Government have any plan to provide adequate security requiring less time for withdrawals ?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI JANARDHANA POOJARY) : (a) to (c). There are no complaints of a generalised nature that the time taken in withdrawals has increased in case of Public Sector Banks. On the contrary, all efforts are being made to improve the quality of customer service in banks to meet the increasing tasks and expectations.

To facilitate speedy withdrawals from banks the Working Group on Customer Service had *inter-alia* recommended the introduction of Teller system in the branches of banks wherever the volume of work so warranted. Pursuant to this recommendation, public sector banks have already introduced the Teller system in a large number of their branches.

Central Excise and Customs Dues remaining Unpaid or Unrecovered

2801. SHRI HAROOBHAI MEHTA : Will the Minister of FINANCE be pleased to state :