

(a) the average of complaints per 100 telephones per month in Calcutta as compared to the national average and average of such complaints in the Telephone systems of other cities in India; and

(b) the exchanges in Calcutta where the complaint rate is more than the average rate ?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI RAM NIWAS MIRDHA) : (a) In Calcutta the average number of complaints per 100 telephones per month is 39 as compared to the national average of 48.3. This average figure of other metropolitan cities, namely, Bombay, Delhi and Madras is 44.2

(b) The details of the exchanges where the complaint rate is more than the average rate is given in the attached statement.

#### Statement

*Names of the telephone exchanges in Calcutta Telephone District where the complaint rate is more than the average rate.*

1. Central
2. Tarratabazar
3. Jora Saka
4. Avenue
5. East
6. Circus
7. Russa
8. Cossipore
9. Dum Dum
10. Panihati
11. Srirampore
12. Salkia

13. Shippore

14. Jadavpur

15. Behala

16. Antola

17. Andul

18. Barrakpore

19. Barasat

20. Batpara

21. Chandan Nagar

22. Chinsura

23. Kalyani

24. Narendrapur

25. Tribani

#### Import of Electronic Telephone Exchanges

5526. PROF. NARAIN CHAND PARASHAR : Will the Minister of COMMUNICATIONS be pleased to state :

(a) whether Government had decided to import Electronic Telephone Exchanges from abroad any time during the past three years after concluding the agreements in this regard;

(b) if so, the exact date on which this decision was taken and the number of Exchanges imported and installed so far;

(c) the details about these Exchanges including the names and addresses of the companies from whom these have been purchased their cost, etc. and other terms and conditions stipulated in the agreement for purchase;

(d) if not, the likely date by which these would be imported; and

(e) the reasons for delay and the terms and conditions of purchase as incorporated in the agreement ?

THE MINISTER OF STATE OF THE  
MINISTRY OF COMMUNICATIONS  
(SHRI RAM NIWAS MIRDHA): (a)  
Yes, Sir.

- (b) (i) 200000 lines of E-10B local exchanges from France—24.7.1982. First 10000 lines exchange out of 23 exchanges has been commissioned. Others are in various phases of installation.
- (ii) 22000 lines E-10B Trunk Automatic Exchanges (TAXs) from France—15.11.1983 Inspection and testing of equipment at the factory in France is being done by Indian Telecom. Departments staff before despatch. 5 TAXs out of 16 totalling

10000 lines are expected to be supplied by March 1986.

- (iii) 85,000 lines of FETEX-100L local exchanges from JAPAN—31.8.1982. The exchanges are expected to be operational during 1986.
- (iv) 60000 lines of PRX containerised exchanges from Holland—30.4.1983 6 out of 25 exchanges have been commissioned. The remaining exchanges are expected to become progressively operational during 1986.
- (v) 30000 lines of NEAX 61s small rural digital exchanges from Japan 2.4.85 Letter of intent only has been given.

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- (c) (i) E-10B system ... —CIT-ALC ATEL  
(Local Exchanges) France  
374.7 Million French Francs FOB +  
7.45 Million Indian Rupees for 200,000 lines and related services.
- (ii) E-10B system ... —CIT-ALC ATEL  
(TAXs) France  
141.39 Million French Francs FOB +  
1,978 Million Indian Rupees for 22000 lines and related services.
- (iii) FETEX — 100L ... NISSO IWAI  
(Local exchanges) Corporation, Japan  
4 Billion Japanese Yen for 85000 lines and related services.
- (iv) PRX containerised ... —PHILLIPS, HOLLAND  
41.2 Million Dutch Guilders FOB for 60000 lines and related services.
- (v) NEAX-61s ... Nippon Electric Corporation,  
18 Billion Japanese Yen for 30000 lines and related services.
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*Main Terms and Conditions*

- One year warranty
- Three year guarantee about adequacy of spare parts.
- Long term software and hardware support.

- (d) Please refer to answers to question (c).
- (e) There are no delays.

Main conditions of purchase are given in answers to (c) above.

**Issue of Licences for Opening of Petrol Pumps in Keonjhar, Orissa**

5527. SHRI HARIHAR SOREN : Will the Minister of PETROLEUM be pleased to state :

- (a) the number of petrol pumps for which licences have been given in different States during the last three years;