(b) New Postal Divisions are carved out by bifurcating the jurisdiction of existing Postal Divisions as per certain norms laid down by the Department. At present Jaisalmer district forms a part of Jodhpur Postal Division. Creation of Jaisalmer Postal Division by bifurcation of Jodhpur Postal Division is not justified as the departmental norms in this regard are not satisfied.

## [English]

Development of highly Sophisticated navigational system for Armoured vehicles by defence research and development wing

1792. PROF MADHU DANDAVATE: SHRI S.M. GURADDI: SHRI MOHD. MAHFOOZ ALI KHAN:

Will the Minister of DEFENCE be pleased to state:

- (a) whether the Defence Research and Development Wing with collaboration has developed a highly sophisticated navigational system for the armoured vehicles;
- (b) if so, whether the system has been implemented by Government; and
  - (c) if not, the reasons therefor?

THE MINISTER OF DEFENCE (SHRI P.V. NARASIMHA RAO): (a) Yes, Sir. This was done by the Instrument Research & Development Establishment, Dehradun.

- (b) The Defence Ministry has placed production order for this system.
  - (c) Does not arise.

## Poor Telephone service in Bombay

1793. PROF. MADHU DANDAVATE: Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether the telephone system in the city of Bombay has come to a stand still due to frequent interruptions and failure of getting correct numbers;
- (b) if so, the number of complaints received during 1984, month-wise details thereof;
- (c) the steps taken to provide better and uninterrupted service to telephone subscribers;
- (d) whether there is any proposal to give compensation to subscribers whose telephones remain dead for long periods; and
  - (e) if so, the details thereof?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI RAM NIWAS MIRDHA): (a) No, Sir. Interruptions on some telephones do occur but these are attended to within the shortest possible time.

- (b) The number of telephone complaints from January, 1984 to December, 1984 are given in the attached Statement-I.
- (c) The measures taken to minimise the complaints are given in the attached Statement-II.
- (d) Yes, Sir. Some proposals have been received and are under consideration.
  - (e) No decision has been taken.

## Statement-1

Number of Telephone complaints from January, 1984 to December, 1984 in Bombay

Month	No. of complaints	Remarks	
January, 1984	186656		
February, 1984	193914		
March, 1984	215834		
April, 1984	192284	192284 195714 266015 307454 243700 229920 185607 183848 164517	
May, 1984	195714		
June, 1984	266015		
July, 1984	307454		
August, 1984	243700 \$ Monsoon		
September, 1984	•		
October, 1984	185607		
November, 1984	183848		
December, 1985	164517		