

**GOVERNMENT OF INDIA
MINISTRY OF HEALTH AND FAMILY WELFARE
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**LOK SABHA
UNSTARRED QUESTION NO. 3872
TO BE ANSWERED ON 11TH AUGUST, 2023**

TELE-MANAS INITIATIVE

**3872. SHRI SHRIRANG APPA BARNE:
SHRI DHAIRYASHEEL SAMBHAJIRAO MANE:
SHRI CHANDRA PRAKASH JOSHI:
SHRI PRATAPRAO JADHAV:
SHRI SANJAY SADASHIVRAO MANDLIK:
SHRI BIDYUT BARAN MAHATO:
SHRI SUDHEER GUPTA:**

Will the Minister of **HEALTH AND FAMILY WELFARE** be pleased to state:

- (a) whether the Government has launched free tele-mental health services i.e. Tele-MANAS across the country and if so, the details thereof;
- (b) if so, the total number of Tele-MANAS cells functioning in all States and Union Territories across the country at present, State/UT-wise;
- (c) the total number of languages in which these Tele-MANAS cells are receiving the calls, State/UT- wise including Rajasthan;
- (d) whether the Government proposes to increase the number of Tele-MANAS cells in all the languages in scheduled list considering the response of public and increased calls and if so, the details thereof;
- (e) whether the Government is monitoring the consultation session conducted at District Centres as per the requirement of Mental Health Programmes and if so, the details thereof including in Rajasthan; and
- (f) whether the Government has made any separate provision for the above programme in the budget and if so, the details thereof?

ANSWER

**THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND
FAMILY WELFARE
(PROF. S. P. SINGH BAGHEL)**

- (a) to (f) The Government has launched a “National Tele Mental Health Programme” (NTMHP) on 10th October, 2022, to further improve access to quality mental health counselling and

care services in the country. Tele-MANAS service is a toll-free helpline number (14416) set up across the country.

Tele-MANAS has been rolled out all over the country. As on 18.07.2023, 42 Tele MANAS Cells are functional in 31 States/UTs as per details provided at Annexure. More than 1,94,000 calls have been handled on the helpline number.

At present, the Tele-MANAS services are available in 20 languages based on languages opted by States: Hindi, English, Kannada, Telugu, Tamil, Malayalam, Konkani, Marathi, Gujarati, Assamese, Bengali, Odia, Punjabi, Kashmiri, Bodo, Dogri, Urdu, Manipuri, Mizo and Rajasthani.

As Tele-MANAS is a digital arm of DMHP, the callers that require urgent in-person intervention/complex evaluations and management, are referred to the nearest in-person-service DMHP Centre for physical consultation (Tier-2). The consultations provided at DMHP Units are in accordance with DMHP guidelines.

For the year 2023-24, a total of Rs. 120.67 crore has been allocated for National Tele Mental Health Programme (NTMHP).

Annexure

Sl. No.	States	No. of sanctioned Tele Manas Cells	No. of functioning Tele MANAS Cells	Name of the functioning Tele MANAS Cells
1	Andhra Pradesh	2	1	Siddartha Medical College, Vijayawada
2	Andaman & Nicobar Islands	1	1	A & N Islands institute of Medical Sciences (ANIIMS), Port Blair
3	Arunachal Pradesh	1	1	Mental Hospital, Midpu
4	Assam	1	1	State Head Quarters, NHM, Guwahati
5	Bihar	3	3	Jawaharlal Nehru Medical College and Hospital, Bhagalpur
				Bihar Institute of Mental Health and Allied Sciences, Bhojpur
				Indira Gandhi Institute of Medical Sciences, Patna
6	Chhattisgarh	1	1	District Hospital, Raipur
7	Chandigarh	1	1	Govt Medical College & Hospital (GMCH) Sector 32 in liason with GMCH Sector 16, Chandigarh
8	Daman & Diu, Dadra and Nagar Haveli	1	1	Shri Vinoba Bhawe Civil Hospital, IT Cell/108 building, Silvassa
9	Delhi	1	1	IHBAS, New Delhi
10	Gujarat	2	1	Hospital for Mental Health, Ahmedabad
11	Goa	1	1	South District Hospital, Margao
12	Haryana	1	1	Civil Hospital, Sec-6, Panchkula
13	Himachal Pradesh	1	-	-
14	Jammu & Kashmir	1	1	IMHANS Kashmir, Srinagar
15	Jharkhand	1	1	CIP, Ranchi
16	Karnataka	2	2	DIMHANS, Dharwad
				NIMHANS, Bengaluru
17	Kerala	1	1	State Mental Health Programme office, Mental Health Center Campus, Thiruvananthapuram
18	Ladakh	1	1	Ladakh Tele Manas Cell, Leh
19	Lakshadweep	1	-	-
20	Madhya Pradesh	2	2	MGM Medical College, Indore
				Gwalior Mental Hospital, Gwalior
21	Manipur	1	1	Regional Institute of Medical

				Sciences, Imphal
22	Maharashtra	3	3	Regional Mental Hospital, Thane
				Regional Mental Hospital, Pune
				Geriatric Health and Mental Illness Center, Ambejogai District Hospital, Beed
23	Meghalaya	1	1	Meghalaya Institute of Mental Health and Neurological Sciences (MIMHANS), Shillong
24	Mizoram	1	1	Directorate of Hospital & Medical Education, MINECO, Khatla, Aizwal
25	Nagaland	1	-	
26	Odisha	2	2	District Mental Health Programme (DMHP) / De-Addiction Centre (DAC) Unit of MKCG MCH Campus, Ganjam, Berhampur
				Mental Health Institute (Centre of Excellence), SCB MCH, Cuttack
27	Puducherry	1	-	-
28	Punjab	1	1	Institute of Mental Health, Amritsar
29	Rajasthan	2	1	Psychiatry Centre, SMS Medical College, Jaipur
30	Sikkim	1	-	-
31	Tamil Nadu	2	1	104 Helpline, The Director of Medical & Rural Health Services, Chennai
32	Telangana	1	1	Institute of Mental Health, Hyderabad
33	Tripura	1	1	Modern Psychiatric Hospital, Narsingarh
34	Uttar Pradesh	4	4	Mental Hospital, Varanasi
				Mental Health Institute & Hospital, Agra
				BRD Medical College, Gorakhpur
				Mental Health Hospital, Bareilly
35	Uttarakhand	1	1	Mental Health Institute, Dehradun, Selaqui
36	West Bengal	2	2	Swasthya Bhawan Campus, Kolkata
				Institute Of Psychiatry, Kolkata
TOTAL		51 Cells	42 Cells	