

logical Research Centre and SAARC Documentation Centre.

- (v) Establishment of the SAARC Fund for Regional Projects, in 1991, to make available credit on easy terms for the identification and development of regional studies. The fund would be utilised only for pre-feasibility/feasibility studies.
- (vi) At the 7th SAARC Summit at Dhaka, in April, 1993, the framework agreement on the SAARC Preferential Trading Arrangement was signed with the aim of expanding economic cooperation within the region.
- (vii) Cooperation amongst Member States on issues relating to Poverty Alleviation.
- (c) No. Sir.
- (d) Does not arise.

*[Translation]*

**Disconnection of Telephones**

5672. SHRI MOHAMMAD ALI ASHRAF FATMI: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether the Government have decided not to disconnect telephones without prior notice for non-payment of telephone bills;

(b) if so, the details thereof; and

(c) if not, the reasons therefor?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) Yes, Sir.

(b) The department gives telephonic reminder to the subscriber for payment of the outstanding telephone bills. A registered Notice giving seven days time to the subscriber for payment of the bill is also issued before effecting the disconnection of the telephone.

(c) Does not arise.

*[English]*

**Telephone Connections in Delhi**

5673. SHRI MOHAN RAWLE: Will the Minister of COMMUNICATIONS be pleased to state:

(a) the number of telephones from various telephone exchanges in Delhi under various categories sanctioned during March 1994;

(b) the latest position of clearance of waiting list;

(c) whether the officials of telephone exchanges, on the plea that they are busy with new connections, do not attend to public complaints as a result of which telephones remain dead for a number of days;

(d) the number of telephones remained dead under Paschim Vihar and Rajori Garden telephone exchanges during March 1994 and the period for which telephones remained dead;

(e) the reasons therefor;

(f) the action taken against officials for not attending to public complaints promptly;

(g) whether the Government propose to give relief to those subscribers in bills whose telephones remained dead for over one week period; and

(h) if so, the details therefor?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) The number of telephones from various Telephone Exchanges in Delhi under various categories released during March 1994 is as under:—

OYT/G	479
OYT/S	27
Special	38
Genl.	12560
<b>Total</b>	<b>13104</b>

(b) The latest position of clearance of waiting list as on 1.4.94 is given in *Statement*.

(c) No, Sir.

(d) 20683 faults in Rajouri Garden Exchange and 3815 faults in Paschim Vihar exchange have been recorded during March 1994. Most of these faults were cleared within 24 hours, remaining were cleared on the following days. Only 177 faults were delayed for more than 7 days in RG Exchange.

(e) Most of the delayed faults were due to cable fault. There were lot of digging activities in RG exchange area by MCD-specially due to construction of subway in Titarpur area.

(f) No lapse on the part of any official has been noticed.

(g) Yes, Sir.

(h) Rebate is allowed to the customer if his telephone remains faulty for more than 7 days continuously. Rebate for 177 cases is under process.

## STATEMENT

Mahanagar Telephone Nigam Limited: New Delhi: No. of Periods on W/L & D/O/Clearance Statement as on 01-04-1994

Level	Exch.	Conn. Released upto OYT-S	No. of persons on W/L	Conn. Released upto 'SS'	No. of persons on W/L upto 'Spl'	Conn. Released upto 'Genl'	No. of persons on W/L	Total
CENTRAL								
31, 34, 35, 374, 373	QA	Current	—	Current	—	Current	15-3-94	111
461/3/9, 69, 462/3	JB	Current	—	Current	—	Current	05-1-90	5325
331/2, 371/2/3/4/5	KBN	Current	—	Current	—	Current	15-3-94	160
38, 378	RP	Current	—	Current	—	Current	15-3-94	26
301, 379	SBN	30-9-92	107	30-9-92	66	30-9-92	11 30-3-88	695
436 (Lodi Road)	CG	Current	—	Current	—	Current	31-12-93	14
EAST								
325, 326, 327, 328	DG	Current	—	Current	—	Current	15-3-94	280
751/2/3, 777, 73/52	ID	Current	—	Current	—	Current	06-3-90	12390
220/1/2/3/4, 241/2/5	LXR	Current	—	Current	—	Current	12-5-89	34273
226, 227	YVR	Current	—	Current	—	Current	15-3-91	6803
228, 229	SHR	Current	—	Current	—	Current	30-9-92	3948
225	MVR	Current	—	Current	—	Current	31-3-89	5163

Level	Exch.	Conn. Released upto OYT-S	No. of persons on W/L	Conn. Released upto OYT-G	No. of persons on W/L	Conn. Released upto 'SS'	No. of persons on W/L	Conn. Released upto 'Spl'	No. of persons on W/L	Conn. Released upto 'Genl'	No. of persons on W/L	Total
SOUTH												
60, 67, 687/3, 611	CHY	23-3-94	6	23-3-94	33	Current	—	23-3-94	10	17-9-92	3303	3352
65, 66, 685, 686, 6857	HK	23-3-94	2	23-3-94	41	Current	—	23-3-94	1	09-5-89	12035	12083
641/2/3/4/5/6/7/8	NP	01-11-92	187	01-11-92	30	Current	—	01-11-92	359	08-10-87	29671	33218
689	VKJ	31-10-93	6	09-12-92	276	Current	—	19-8-93	13	12-8-90	4039	4334
63, 682/3/4/7 (Okhla)	OKH	28-2-93	43	28-2-93	650	Current	—	01-1-93	152	14-4-88	14627	15472
680	CPR	23-3-94	—	23-3-94	2	Current	—	23-3-94	1	24-8-90	1297	1300
681	TKH	30-6-91	33	30-6-91	295	Current	—	30-6-91	50	07-12-87	1011	1389
Asiad	Asiad	30-9-92	1	30-9-92	3	Current	—	30-9-92	—	31-3-88	—	4
NORTH												
720	ALP	Current	—	Current	—	Current	—	Current	—	14-10-91	733	733
729	BDL	Current	—	Current	—	Current	—	Current	—	19-12-89	3135	3135
23, 251/2, 291/2/3	TH	Current	—	Current	—	Current	—	Current	—	31-7-91	6682	6682
741, 742, 714, 711/ 2/3, 721/2/3/4/5	SK	Current	—	Current	—	Current	—	Current	—	31-5-91	15405	15405
728	NRL	15-3-94	1	15-3-94	1	Current	—	15-3-94	2	09-4-90	1731	1735

718/9, 7102/3/4/5	KPM	Current	—	Current	—	Current	—	27-3-91	2643	2643	2643
726 (Rohini Sec-IX)	RHS	Current	—	Current	—	Current	—	17-8-92	1331	1331	1331
727 (Rohini Sec-III) 716, 717.	RHN-I	Current	—	Current	—	Current	—	30-6-88	12760	12760	12760
WEST											
550, 555, 559, 552/553	JKP	Current	—	Current	—	Current	—	31-12-90	14533	14533	14533
321	Cant	15-3-94	26	15-3-94	47	Current	—	15-3-94	35	1930	2039
571/2/3/4, 85756/7/8/99, 5751/2/3/4/5	KB	Current	—	Current	—	Current	—	01-2-93	2359	2359	2359
5562/6/7	NJF	Current	—	Current	—	Current	—	27-2-89	2331	2331	2331
547	NGL	30.9.92	7	30.9.92	284	Current	—	14-1-88	43	5831	6165
50,53,59,541/2/3/4/ 5/6/7/8	RG	Current	—	Current	—	Current	—	31-3-88	30324	30324	30324
570	SPR	Current	—	Current	—	Current	—	30-12-90	1292	1292	1292
558,5572/3	BPR	Current	—	Current	—	Current	—	19-11-90	4709	4709	4709
3295	PIM	30-11-93	—	30-11-93	—	Current	—	30-11-93	—	2	2
5452	KITC	30-11-93	—	30-11-93	7	Current	—	30-11-93	—	30	37
5363	SML	30-6-92	2	30-6-92	56	Current	—	31-3-88	6	252	316
540	HNG	Current	—	Current	—	Current	—	04-10-90	—	2030	2030
Grand Total											
			421	4762		—		684	245034	250901	