

Interest of Foreign Loans

1063. SHRI RAMA KRISHAN KONATHALA: Will the Minister of FINANCE be pleased to state:

(a) whether the Government have decided to pass on the same rate of interest as charged by the World Bank and International Development Association to the State Governments for the World Bank and I.D.A. assisted projects in the States;

(b) whether this would increase the resources of the State Governments; and

(c) if so, the amount of interest likely to be saved by Andhra Pradesh during 1993-94 in respect of World Bank and I.D.A. assisted projects?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE THE MINISTER OF STATE IN THE MINISTRY OF PARLIAMENTARY AFFAIRS (DR. ABRAR AHMED): (a) No, Sir.

(b) and (c). Does not arise.

[Translation]

Discussions with World Bank for Revival of Sick Industries

1064. SHRI BARE LAL JATAV: SHRI MRUTYUNAYANAYAK:

Will the Minister of FINANCE be pleased to state:

(a) whether the Government have held discussions with the World Bank in regard to reviving the sick industries; and

(b) if so, the details thereof?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE AND THE MINISTER OF

STATE IN THE MINISTRY OF PARLIAMENTARY AFFAIRS (DR. ABRAR AHMED): (a) Government have sought the assistance of World Bank for restructuring and rationalisation of some public sector enterprises.

(b) Discussions with the World Bank are going on in this regard.

Air Travel Facility to Foreign Tourists

1065. SHRI URPENDRANATH VERMA: Will the Minister of CIVIL AVIATION AND TOURISM be pleased to state:

(a) whether the foreign tourists/travellers have to wait for many days at air ports in the country for getting seats in the flights in spite of reservation of seats in advance;

(b) if so, the reasons therefor; and

(c) the number of foreign tourists/travellers who could not get seats in the respective flights at Palam Airport, Delhi in May and June, 1993 while they had reserved these seats in advance; and

(d) the steps taken or propose to be taken by the Government in this regard?

THE MINISTER OF CIVIL AVIATION AND TOURISM (SHRI GHULAM NABI AZAD): (a) No, Sir.

(b) Does not arise

(c) and (d). No specific cases has come to the notice of Indian Airlines.

[English]

Mishandling of Baggage.

1066 DR. A.K. PATEL: Will the Minister of CIVIL AVIATION AND TOURISM be pleased to state:

(a) the number of instance of mishandling of baggage by the employees of the Indian Airlines during the last three years, region-wise and year-wise;

(b) the total amount of compensation paid to the customers as result thereof during the above period, region-wise and year-wise; and

(c) the action taken or proposed to be taken to check recurrence of such cases future?

THE MINISTER OF CIVIL AVIATION AND TOURISM (SHRI GHULAM NABI AZAD):

(a) 3027 baggage mishandling cases were reported on Indian Airlines network in the last three years, Regionwise details are given in Annexure I.

(b) the amount of compensation paid by Indian Air lines in the last three years region-wise is given in Annexure II.

(c) The following steps have been taken to streamline baggage handling:-

- Indian Airlines has introduced baggage matching system at base stations

- Security staff has intensified vigil at the loading/unloading points

- Registered baggage is being delivered to passengers after matching the baggage counterfiles with the baggage tags.

- All baggage mishandling cases are immediately reported to Indian Airlines Regional Security Department for investigation and remedial measures.

- The regional baggage cells have been provided with CRT to immediately initiate follow up action in the case of reported mishandling of baggage.

STATEMENT-I

Statistics of Mishandled Passenger Baggage Complaints in 1990, 1991 and 1992.

	1990	1991	1992	Total
Delhi	154	248	233	635
Bombay	340	480	345	1165
Calcutta	198	138	251	587
Madras	238	227	175	640
Total	930	1093	1004	3027

STATEMENT-II

Statistics of Compensation paid for Baggage Mishandling in 1990, 1991 and 1992.

	1990 (Rs.)	1991 (Rs.)	1992 (Rs.)
Delhi	77,918.40	3,00,118.00	1,60,722.07
Bombay	1,30,442.85	2,89,384.30	3,18,707.00
Madras	2,06,089.58	3,73,462.19	6,13,119.20
Calcutta	2,71,172.48	12,01,503.12	12,25,797.72