

Complaints against LPG Agencies

3431. SHRI U. H. PATEL : Will the Minister of PETROLEUM AND NATURAL GAS be pleased to state :

(a) whether some complaints have been received from Bulsar, Gadghara, Vadodara and Surat Districts of Gujarat and Dadra and Nagar Haveli against LPG Agencies from 1st January 1984 to 18 November 1985;

(b) if so, the details thereof;

(c) the action taken on each complaint; and

(d) how many agencies have been discontinued/cancelled during the above period ?

THE MINISTER OF STATE OF THE MINISTRY OF PETROLEUM AND NATURAL GAS (SHRI NAWAL KISHORE SHARMA) : (a) Yes, Sir.

(b) The details are given below

Places	No. of complaints received
Bulsar	13
Godhara	2
Vadodara	27
Surat	27
Dadra and Nagar Haveli	Nil

The complaints related to delayed supply of refills, rude behaviour, over-charging, out-of-turn connections, insistence on purchase of hot plate, delay in installation of new gas connections and delay in getting a mechanic for repairs etc.

(c) and (d) All the complaints were investigated and corrective measures taken by the oil companies. Licence of one distributor at Surat has been suspended by the State Government and release of new connections has been suspended in respect of two distributors.

Gas and Petrol Pumps Agencies in Districts of Gujarat and Dadra and Nagar Haveli

3432. SHRI U.H. PATEL : Will the Minister of PETROLEUM AND NATURAL GAS be pleased to state the details of gas and petrol pump agencies, given to various categories viz. scheduled castes, scheduled tribes, freedom fighters, etc. in Bulsar, Gadghara, Vadodara and Surat Districts of Gujarat and Dadra and Nagar Haveli from 1st January 1984 to 18th November, 1985 ?

THE MINISTER OF STATE OF THE MINISTRY OF PETROLEUM AND NATURAL GAS (SHRI NAWAL KISHORE SHARMA): The Oil Industry has awarded the following LPG distributorships and retail outlet (petrol/diesel) dealerships in Bulsar, Gadghara Vadodara and Surat Districts of Gujarat and in the Union Territory of Dadra and Nagar Haveli from 1st January 1984 to 18th November, 1985.

		L.P.G.	R.G.
Bulsar	SC —	1	ST — 1
	UG —	1	
Gadhara	SC —	1	UG — 1
	Government Body —	1	
Vadodara	ST —	3	ST — 1
	SC —	1	
	PH —	1	
	Government Body —	1	
Surat	ST —	4	SC — 1
	UG —	1	ST — 2
	Government Body —	3	Others — 3
Dadar and Nagar Haveli	—	—	—