

1: S.S Strips	220%	20%	Rs 650/- per. M.T.	240%	15%	Nil	Nil	15%	225%
3. Horological Brass, Super Alloy Strips, Synthetic Ruby	50%	25%	Rs. 5,600/	75%	15%	Nil	Nil	15%	60%
B. MACHINERY	40%	25%	Nil	65%	10%	30%	Nil	40%	25%
C. WATCH (Concessional Rate of Duty) COMPONENTS	50%	25%	10%	92.5%	10%	30%	Nil	40%	52.5%
D. APPEARANCE (Concessional Rate of Duty) PARTS	50%	25%	10%	92.5%	30%	30%	Nil	60%	32.5%

[*Translation*]

**Sub-Standard Drugs Manufactured  
in Government Factories**

194. SHRI VISHNU MODI : Will the Minister of CHEMICALS AND FERTILIZERS be pleased to state :

(a) whether it is a fact that sub-standard drugs manufactured in Government factories are being supplied ;

(b) if so, whether Government have conducted any enquiry into the complaints made in this regard ;

(c) if so, the facts which came to light during the enquiry ; and

(d) if not, the reasons therefor ?

THE MINISTER OF CHEMICALS AND FERTILIZERS AND INDUSTRY AND COMPANY AFFAIRS (SHRI VEERENDRA PATIL) : (a) to (d). Government's attention has been drawn to a press report captioned 'Sarkari Karkhane Se Ghatiya Dava Ki Supply' (Supply of sub-standard medicines from Government Factory) which was published in the 'Navbharat Times' dated the 10th March, 1985. Information in this regard has already been furnished to the Lok Sabha in reply to Unstarred Question No. 2223 answered on the 9th April, 1985.

[*English*]

**Setting up of complaint cells by department  
of Posts in Madhya Pradesh**

195. KUMARI PUSHPA DEVI : Will the Minister of COMMUNICATIONS be pleased to state :

(a) whether the Department of Posts has set up complaint cells in different States ;

(b) whether any such cells have been set up by the Department of Posts in Madhya Pradesh ; and

(c) if so, the name of the places in the State of Madhya Pradesh where such complaint cells have been set up ?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI RAM NIWAS MIRDHA) : (a) Complaints Cells, to deal with public complaints expeditiously, already exist in the offices of Postmasters General, Regional Directors Postal Services, Senior Superintendent/ Superintendent of Post Offices/R M.S. and Gazetted Postmasters in the Country. Complaints can also be handed over/ addressed to any other Post Office.

(b) Yes, Sir.

(c) Complaint Cells are working in the following offices in Madhya Pradesh :

- (i) Office of the Postmaster-General, M.P. Circle, Bhopal,
- (ii) Offices of Regional Directors of Postal Services at Raipur and Indore,
- (iii) Offices of St. Supdt./Supdt. of Post Offices at Bhopal, Hoshangabad, Sagar, Vidisha, Chhattarpur, Indore, Indore Mofussil, Gwalior, Khandwa, Ujjain; Chhindwara, Guna, Morena, Ratlam, Mandasaur, Sehore, Raipur, Durg, Jabalpur, Balghat, Bilaspur, Jagdalpur, Raigarh, Rewa, Shahdol,