

THE MINISTER OF STATE FOR COMMUNICATIONS (SHRI RAM NIWAS MIRDHA): (a) Yes, Sir.

(b) The number of complaints regarding telephone service and special facilities were 9,55,946 and for wrong and inflated billing 7570.

(c) The complaints received in "Fault Repair Serviced" in the exchange are made over to the line staff or switch room to clear the fault. Written complaints are acknowledged immediately on receipt and forwarded to the concerned officer for attention at the earliest and a final reply is sent to the subscriber.

Similarly, excess billing complaint is processed in the area Manager office and after investigation the case is decided and subscriber is informed accordingly.

S.T.D. service from Port Blair

2248. **SHRI MANORANJAN BHAKTA:** Will the Minister of COMMUNICATIONS be pleased to state :

(a) whether it is a fact that there is continuous demand for STD service from Port Blair to Mainland, which was to be augmented by 1984 but nothing has been done; and

(b) whether Government propose to augment STD service from Port Blair ?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI RAM NIWAS MIRDHA): (a) Yes, Sir. S.T.D. service from Port Blair to Mainland was programmed for 1984-85 by augmenting the number of circuits to mainland. Action to augment the circuits is under way.

(b) Yes, Sir. It is proposed to provide STD facilities from Port Blair by augmenting the number of circuits.

Criteria for declaring tenure stations

2250. **SHRI M. ARUNACHALAM:** Will the Minister of COMMUNICATIONS be pleased to state :

(a) whether a number of stations are declared as tenure stations;

(b) if so, the criteria for declaring a station a tenure station;

(c) whether the persons posted in tenure stations are rotated immediately on completion of their tenure; and

(d) how many persons have continued beyond their tenure in the past one year and the reasons thereof ?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI RAM NIWAS MIRDHA): (a) Yes, Sir.

(b) The criteria for declaring a station as tenure station is decided on the basis of climatic conditions and availability of other essential services like housing, education, Law and Order.

(c) Yes Sir, as far as possible.

(d) Information is being collected and the same will be placed on the table of the House after collection.

Completion of pipeline for supplying gas to Hazira fertilizer project

2251. **SHRI HANNAN MOLLAH:**
SHRIMATI KISHORI SINHA:

Will the Minister of PETROLEUM be pleased to state :

(a) whether it is a fact that the Oil and Natural Gas Commission was to complete 245 km. of pipeline for supplying gas to Hazira fertilizer plant by January, 1985;

(b) whether it is a fact that the ONGC could complete only 30 km. of pipeline till January, 1985;