

(d) Detailed proposal is being finalised. Action is on hand to obtain necessary sanctions and progress the project.

Import of Electronic Exchanges from France

2245. SHRI ANANTA PRASAD SETHI :

SHRI SRIBALLAV PANIGRAHI :

Will the Minister of COMMUNICATIONS be pleased to state :

(a) whether Government's attention has been drawn to the Telegraph dated 11th July, 1985 that three 10,000 line electronic Exchanges imported from France and damaged in the rains at a Calcutta port last year are still awaiting the arrival of French experts to assess the damage; and

(b) if so, the details in this regard ?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI RAM NIWAS MIRDHA) : (a) Yes, Sir.

(b) Some of the electronic exchange equipment imported from France was subjected to flood waters due to unprecedented rains and flooding in Calcutta, in June, 1984, while stored in a covered Warehouse and not at Calcutta Port in August, 1984 as mentioned in the news report. The examination of the affected cases is already in progress two-third cases have already been examined, in association with the French experts and Insurance Surveyors. The examination of remaining cases is likely to be completed shortly.

Shortage of L.P.G. cylinders

2246. SHRI S.M. GURADDI : Will the Minister of PETROLEUM be pleased to state :

(a) whether it is a fact that there is a shortage of L.P.G. cylinders in the country;

(b) whether Government have planned suitable programme for the supply of L.P.G. cylinders to meet the growing demand of consumers;

(c) whether it is a fact that the Association of Manufacturers of L.P.G. Cylinders has complained that several of the manufacturing units are unable to complete the orders due to non-supply of valves for L.P.G. cylinders; and

(d) whether it is a fact that cylinders valuing crores of rupees are piled up in such factories ?

THE MINISTER OF STATE OF THE MINISTRY OF PETROLEUM (SHRI NAWAL KISHORE SHARMA) : (a) No, Sir.

(b) Yes, Sir.

(c) Yes, Sir.

(d) The total production of LPG cylinders during 1984-85 having been in excess of the requirement of the oil companies, some cylinder inventories developed with some manufacturers. The quantity and value of such stocks has not been reported to the oil industry by the units.

Complaints regarding functioning of telephone system in the Capital

2247. SHRI DHARAM PAL SINGH MALIK :

SHRI M. RAGHUMA REDDY :

Will the Minister of COMMUNICATIONS be pleased to state :

(a) whether there have been a number of complaints from the subscribers relating to inefficient telephone services, wrong and inflated billing and poor special facilities;

(b) if so, the number of such complaints received during 1st January, 1985 to 30th June, 1985; and

(c) the action taken thereon ?

THE MINISTER OF STATE FOR COMMUNICATIONS (SHRI RAM NIWAS MIRDHA): (a) Yes, Sir.

(b) The number of complaints regarding telephone service and special facilities were 9,55,946 and for wrong and inflated billing 7570.

(c) The complaints received in "Fault Repair Serviced" in the exchange are made over to the line staff or switch room to clear the fault. Written complaints are acknowledged immediately on receipt and forwarded to the concerned officer for attention at the earliest and a final reply is sent to the subscriber.

Similarly, excess billing complaint is processed in the area Manager office and after investigation the case is decided and subscriber is informed accordingly.

S.T.D. service from Port Blair

2248. **SHRI MANORANJAN BHAKTA:** Will the Minister of COMMUNICATIONS be pleased to state :

(a) whether it is a fact that there is continuous demand for STD service from Port Blair to Mainland, which was to be augmented by 1984 but nothing has been done; and

(b) whether Government propose to augment STD service from Port Blair ?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI RAM NIWAS MIRDHA): (a) Yes, Sir. S.T.D. service from Port Blair to Mainland was programmed for 1984-85 by augmenting the number of circuits to mainland. Action to augment the circuits is under way.

(b) Yes, Sir. It is proposed to provide STD facilities from Port Blair by augmenting the number of circuits.

Criteria for declaring tenure stations

2250. **SHRI M. ARUNACHALAM:** Will the Minister of COMMUNICATIONS be pleased to state :

(a) whether a number of stations are declared as tenure stations;

(b) if so, the criteria for declaring a station a tenure station;

(c) whether the persons posted in tenure stations are rotated immediately on completion of their tenure; and

(d) how many persons have continued beyond their tenure in the past one year and the reasons thereof ?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI RAM NIWAS MIRDHA): (a) Yes, Sir.

(b) The criteria for declaring a station as tenure station is decided on the basis of climatic conditions and availability of other essential services like housing, education, Law and Order.

(c) Yes Sir, as far as possible.

(d) Information is being collected and the same will be placed on the table of the House after collection.

Completion of pipeline for supplying gas to Hazira fertilizer project

2251. **SHRI HANNAN MOLLAH:**
SHRIMATI KISHORI SINHA:

Will the Minister of PETROLEUM be pleased to state :

(a) whether it is a fact that the Oil and Natural Gas Commission was to complete 245 km. of pipeline for supplying gas to Hazira fertilizer plant by January, 1985;

(b) whether it is a fact that the ONGC could complete only 30 km. of pipeline till January, 1985;