

Memorandum from All India Reserve Bank Employees' Association Regarding Re-linking of Reserve Bank/IDBI and UTI

866. SHRI KRISHNA CHANDRA HALDER: Will the Minister of FINANCE AND REVENUE AND BANKING be pleased to state:

(a) whether Government are considering to re-link Reserve Bank, Industrial Development Bank of India and Unit Trust of India;

(b) whether Government have received memorandum from the All-India Reserve Bank Employees Association in this regard; and

(c) if so, the reaction of Government thereto?

THE MINISTER OF FINANCE AND REVENUE AND BANKING (SHRI H. M. PATEL): (a) to (c). The Industrial Development Bank of India and the Unit Trust of India were de-linked from the Reserve Bank of India, in terms of the provisions of the Public Financial Institutions Laws (Amendment) Act 1975, with effect from the 16th February, 1976.

Government have recently received a memorandum from the All-India Reserve Bank of India Employees' Association which *inter-alia* includes a request for relinking the Industrial Development Bank of India and the Unit Trust of India with the Reserve Bank of India. A representation has also been received by Government from the Industrial Development Bank of India Officers' Association, against relinking the Industrial Development Bank of India and the Unit Trust of India with the Reserve Bank of India.

Government have no proposal under consideration to relink the Industrial Development Bank of India and the Unit Trust of India with the Reserve Bank of India.

Steps to Develop Tourist Spots in Eastern States

867. SHRI SUSHIL KUMAR DHARA: Will the Minister of TOURISM AND CIVIL AVIATION be pleased to state:

(a) the steps that have been taken to better the conditions of places of tourist interest and importance in West Bengal and other Eastern States;

(b) the reasons for which the steps taken have not been able to bring about desired results in catching up the fancies of foreign tourists; and

(c) whether there is any possibility, in the near future, to develop the tourist spots old or new, in these States in the manner in which such spots in other parts of the country, have been beautified and improved at considerable costs?

THE MINISTER OF TOURISM AND CIVIL AVIATION (SHRI PURU-SHOTTAM KAUSHIK): (a) to (c): For promoting tourist traffic to the States in the Eastern Region, various facilities have been provided in the Central Sector in the form of tourist bungalows, youth hostels, forest lodges, hotels, transport units, duty-free shops etc. In addition, master plan of Konark (around the sun temple), Rajgir and Nalanda have been prepared which cover area and environmental planning, identification and location of facilities. Development of facilities at these places will be undertaken as soon as responsibilities are assigned to agencies concerned in the Central and State sectors. A master plan on similar lines of the area surrounding the Mahabodhi Temple at Bodh Gaya will also be undertaken during the current plan period. Funds have also been released to the State Government for the acquisition of transfer of about 22 acres of land around the Mahabodhi Temple. Action on this by the State Government is awaited.

Other measures taken to promote this region among tourists are production of tourist literature, films and other display material on selected tourist centres in the region.

A Regional Tourist Office of the Central Department of Tourism also functions at Calcutta which promotes the Eastern Region among tourists, maintains close liaison with the State Governments and the travel industry, and collects and disseminates information on tourist centres in the Eastern Region.

Entry formalities for visit to Darjeeling, Shillong and Kaziranga by international tourists have been liberalised.

All the above measures have helped to increase the flow of tourists to the Eastern region.

Efficiency in Nationalised Banks

868. SHRI SUSHIL KUMAR DHARA: Will the Minister of FINANCE AND REVENUE AND BANKING be pleased to state:

(a) whether the efficiency, promptness to dealings and the general behaviour of the managements and staff of such of the banks which had been nationalised have undergone perceptible change towards worse after the nationalisation;

(b) whether it is proposed to bring about improvement in working of these banks; and

(c) if so, the steps being taken in this direction?

THE MINISTER OF FINANCE AND REVENUE AND BANKING (SHRI H. M. PATEL): (a) There has so far been no appraisal by banks in India on the basis of which a comparison could be made of the service available to the customers in the non-nationalised banks and the nationalised banks during any particular period.

(b) and (c). Continual watch is kept for bringing about improvements in the service rendered by the nationalised banks to their customers.

Remedial action is taken whenever specific complaints are received.

In March, 1975, Government appointed a Working Group to identify problems and to make recommendations for improving customer service in banks. Majority of the recommendations of the Working Group, made in its Interim Report, and covering (i) deposit accounts, (ii) remittances and collections, (iii) loans and advances, (iv) Government business, and (v) discipline and attitudes, were accepted and brought to the notice of all public sector banks for implementation.

Improving the efficiency of banks, with a view to rendering better and speedy service to the public, is one of the important terms of reference of the James Raj Committee recently set up by the Reserve Bank.

पश्चिमी देशों से भारत आये पर्यटक

869. श्री मोक्ष प्रकाश त्यागी : क्या पर्यटन और नागर विमानन मंत्री यह बताने की कृपा करेंगे कि :

(क) क्या सरकार का ध्यान दिनांक 26 अप्रैल, 1977 के 'इंडियन एक्सप्रेस' में प्रकाशित 'काक्स एण्ड किंग्स' के एक प्रतिनिधि श्री डी० ए० सिउर्सन के उस वक्तव्य की ओर दिलाया गया है जिसमें उन्होंने उन कारणों का उल्लेख किया है जिनसे पश्चिमी देशों से पर्यटक अधिक संख्या में भारत में नहीं आते ; और

(ख) यदि हां, तो इस बारे में सरकार की क्या प्रतिक्रिया है ?

पर्यटन और नागर विमानन मंत्री (श्री पुष्पोत्तम कौशिक) : जी हां।

(ख) : मैसर्स काक्स एण्ड किंग्स; लंदन के श्री डी० ए० सिउर्सन ने एक्सप्रेस के संवाददाता के साथ भेंटवाती में उन कारणों के बारे में अपने कुछ