

nature of these complaints were as follows:

(i) Rude/indifferent behaviour.	27
(ii) Refusal/reluctance/delay in making domiciliary visits.	26
(iii) Non-supply/delay in supply of medicines	8
(iv) Time lag in attending to patients.	27
(v) Non-compliance with the patient's request to refer the case to Specialist.	5
(vi) Dissatisfaction arising the results of treatment received.	22
(vii) Absence from duty for short period.	4
Total	119

(b) Enquiries were made into all the complaints by deputing officers, where necessary, to hold on-the-spot investigations. Where procedural defects were revealed, these were remedied. In 25 cases the medical officers concerned were warned and were also transferred to other dispensaries. Enquiries could not be conducted in 19 cases as the medical officers had left Government service and no specific details were available and some of the complaints had also been withdrawn. 75 cases were dropped after making enquiries.

(c) No.

Three-Paisa Coin

324. Dr. Mahadeva Prasad: Will the Minister of Finance be pleased to state:

(a) whether Government propose to issue a new three-paisa coin in the near future; and

(b) if so, the reasons therefor?

The Minister of Finance (Shri T. T. Krishnamachari): (a) Yes.

(b) It is hoped that the issue of 3 paisa coins will reduce the demand for 1 paisa coins, as with the exception of one paisa, any fraction of a rupee can be tendered in terms of 2, 3, 5 and 10 paisa coins. The minting of 1 paisa coins has been found to be uneconomical, as it has ceased to have any intrinsic value, costs more than its face value and takes up 40 per cent of the Mints' capacity.

Quarters at Panchkuin Road, New Delhi

325. Shri E. Madhusudan Rao: Will the Minister of Works, and Housing be pleased to state:

(a) whether it is a fact that some categories of quarters for Government servants are being constructed near Panchkuin Road, New Delhi;

(b) if so, the number of quarters being constructed there and their categories; and

(c) when these quarters will be ready for allotment?

The Minister of Works and Housing (Shri Mohr Chand Khanna): (a) and (b). Yes. 720 type I quarters are being built for Class IV staff.

(c) 432 quarters have been completed and allotted. The remaining 288 are expected to be ready for allotment in lots by the end of the current year.

Quarters in Ramakrishnapura, New Delhi

326. Shri E. Madhusudan Rao: Will the Minister of Works and Housing be pleased to state:

(a) whether it is a fact that a few thousand staff quarters are ready for occupation in Ramakrishnapuram, New Delhi and that no allotment has so far been made; and