

(b) how many of them have been accepted by the Central Government; and

(c) the reasons for not accepting the rest of them?

The Deputy Minister in the Ministry of Railways (Shri S. V. Ramaswamy):

(a) to (c). The Railways undertake construction of over/under-bridges in replacement of level crossings whenever a firm request is made by the State Government or the Local Authority who has also to agree to bear their share of cost and provide funds for the same.

The State Government of Punjab have intimated their intention to include tentatively five over-bridges during the Third Plan period, but so far firm demand has been received by the Railways only for one over-bridge at Amritsar. This proposal is under examination of the Railway.

पूसा कृषि संस्था

६६. श्री लक्ष्मू भवानी :
श्री सुरेन्द्रपाल सिंह :

क्या खाद्य तथा कृषि मंत्री यह बताने की कृपा करेंगे कि :

(क) क्या यह सच है कि पूसा की भारतीय कृषि अनुसन्धान संस्था ने बाजरा तथा हाथी घास (नेपियर) के संकर से पशुओं के चारे की दो नई किस्में तैयार की हैं;

(ख) यदि हां, तो प्रत्येक राज्य में इसके प्रचार तथा मज्दाई के लिए क्या कदम उठाये गये हैं;

(ग) इस चारे को प्राप्त करने के क्या तरीके हैं; और

(घ) उक्त दोनों चारों को जन्म देने वाले व्यक्ति को किस रूप में पुरस्कृत किया गया है ?

खाद्य तथा कृषि मंत्रालय में राज्य मंत्री (डा० राम सुभग सिंह) : (क) जी हां । भारतीय कृषि अनुसन्धान संस्थान, नई दिल्ली ने पशुओं के चारे की घास की दो नई किस्में

विकसित की हैं । एक तो बाजरा तथा हाथी घास (नेपियर) के संकर से और दूसरी अंजन घास की दो विभिन्न भौगोलिक किस्मों के संकर से ।

(ख) ये घास प्रयोग के लिये किसानों, विभिन्न राज्य और केन्द्रीय कृषि संस्थाओं तथा पशु चिकित्सा अनुसन्धान संस्थाओं को मुफ्त बांटी गई है ।

(ग) इन चारे की घासों को उगाने वाली सामग्री भारतीय कृषि अनुसन्धान संस्थान, नई दिल्ली-१२ के वनस्पतिशास्त्र प्रभाग के प्रमुख से प्राप्त की जा सकती है ।

(घ) ये नई किस्में वनस्पतिशास्त्र प्रभाग के अनेक वैज्ञानिक जिनमें उस प्रभाग का प्रमुख भी शामिल है, के अनुसन्धानात्मक कार्य का परिणाम है । फिर भी एक अफसर को जिस ने इस सम्बन्ध में विशेष रूप से अच्छा काम किया, योग्यता उन्नति तथा अग्रिम वेतन वृद्धि सम्बन्धी योजना के अन्तर्गत तीन अग्रिम वेतन वृद्धियां दी गई हैं ।

Foreign Tourists

70. Shri Mate: Will the Minister of Transport and Communications be pleased to state:

(a) whether it is a fact that Director of Tourism invites complaints and suggestions from the foreign tourists visiting India;

(b) if so, the number of complaints received in 1961 and 1962 separately;

(c) nature of the complaints;

(d) whether it is also a fact that most of the complaints are about cheating by the travel agencies and shopkeepers; and

(e) if so, action taken by Government in the matter?

The Minister of Shipping in the Ministry of Transport and Communications (Shri Raj Bahadur): (a) to (d). In order to elicit the opinion of foreign tourists visiting India about the

existing facilities and reception service, an Opinion Survey was started at the end of the year 1961 through a Questionnaire printed on Business Reply Envelopes. There are ten questions in this Questionnaire of which six concern opinions on items such as hotels, restaurants, transport, guides, shops, shopping, entertainment, customs and immigration procedures. The survey is intended to last for one year at the end of which the analysis of the replies received will be taken up. The opinions under each item are of a varied nature varying from complete satisfaction to utter dissatisfaction. A preliminary analysis of about 2,000 opinions regarding shops (*viz.* type of shop, whether well-kept, well-stocked etc.) and shopping received upto June, 1962, has shown the following results:

<i>Item</i>	<i>Satisfied</i>	<i>Dissatisfied</i>	<i>No opinion expressed</i>
Shops	68.0%	8.3%	23.7%
Shopping	58.6%	17.2%	24.2%

In addition to the above, another source through which the reactions of the tourists are assessed is the Visitors' Book placed at the counter in the different Tourist Offices. Some tourists also write direct to the Headquarters or to the various Tourist Offices complaining against Railways, Indian Airlines Corporation, Customs, Prohibition, beggar nuisance, hotels, guides and taxi operators. As the complaints are received and dealt with in the various Tourist Offices all over the country as also in the Headquarters of the Deptt. of Tourism, the total number of such complaints received in the year 1961 and 1962 or their break down is not readily available. It may, however, be stated that the exact number of complaints under different heads is not known.

Majority of the complaints pertain to cheating by shop-keepers and the complaints about the recognised travel agencies are negligible in number.

All the complaints received either in the Deptt. of Tourism or by its 1984 (Ai) LS—3.

various Tourist Offices are thoroughly investigated and the matter is pursued till a satisfactory settlement is arrived at. In the absence of any legislation the Deptt. of Tourism has no control over shops and complaints have to be settled only by negotiations with the shopkeepers. In case of hotels, recognition given by the Deptt. of Tourism has been withdrawn on the basis of complaints made by foreigners.

Complaints pertaining to Customs and Indian Airlines Corporation are referred to the respective Ministries/Departments for investigation.

Ring Railway Around Delhi

72. **Shri E. Madhusudan Rao:** Will the Minister of Railways be pleased to state the progress of work in regard to the construction of Railway line around Delhi?

The Deputy Minister in the Ministry of Railways (Shri S. V. Ramaswamy): The work "Delhi Avoiding line (Ring Railway)" has been sanctioned. Pegging out of the different portions of the alignment and collection of field data for preparation of detailed plans for bridges etc. is in hand. So far it has not been possible to take over any portion of land required for this project and consequently it has not yet been possible to let out contracts and to take up the actual construction work in hand. Acquisition of land is being vigorously pursued.

Meetings held at Srinagar

73. **Shri Narendra Singh Mahida:** Will the Minister of Food and Agriculture be pleased to state:

(a) whether it is a fact that the Department of Agriculture of the Government of India recently held a series of meetings and conferences at Srinagar; and

(b) if so, the details of such meetings/conferences?

The Minister of State in the Ministry of Food and Agriculture (Dr. Ram