

Regarding problems faced by railway passengers in the Inter City Express and Amrita Express trains in Kerala

KUMARI RAMYA HARIDAS (ALATHUR): In the Inter City Express and Amrita Express, cracked compartments, leaking roofs, doors, and windows are unable to close in the compartments. The quality of food in Kerala Express and Mangala Express is not up to the standard specified. The robbers can easily snatch cash, ornaments, and other valuables of the passengers from compartments. The food delivery workers are not passenger friendly. The Railways is not taking any action on complaints. I urge the Railway authority to take immediate remedial measures to give respite to the commuters of Kerala. Furthermore, I have received many complaints from commuters that the IRCTC employees are allegedly charging Rs. 200/- for an ordinary meal on the Kerala Express. I request the Minister of Railways to take urgent necessary action on all the above mentioned issues.