

[*Translation*]

**Non-availability of quality food in trains**

5477. SHRI RAJVEER SINGH: Will the Minister of Railways be pleased to state:

(a) The number of complaints received during the last two years, zone-wise about

the misbehavior of railway employees and non-availability of the quality food in the trains; and

(b) the number of employees found guilty

THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI MAL-LIKARJUN): (a) and (b). statement is attached.

## STATEMENT

		Part (a)									Part (b)		
		1989-90			1990-91			1989-90			1990-91		
Railway	1	No. of complaints regarding quality of food served in trains	No. of complaints of misbehaviour of railway employees received	No. of complaints regarding quality of food served in trans	No. of Employees found guilty for misbehaviour	No. of Employees found guilty reg. quality of food served in trains	No. of Employees found guilty for misbehaviour	No. of Employees found guilty reg. quality of food served in trains	No. of Employees found guilty for misbehaviour	No. of Employees found guilty for reg. quality of food served in trains	No. of Employees found guilty for misbehaviour	No. of Employees found guilty for reg. quality of food served in trains	
Central	310	44	279	60	82	38	88	48	48	88	48		
Eastern	139	5	223	6	61	5	49	6	6	49	6		
Northern	476	65	401	48	156	46	158	32	32	158	32		
North Eastern	65	22	39	10	8	6	4	3	3	4	3		
Northeast Frontier	36	22	54	18	10	9	9	8	8	9	8		
Southern	47	58	69	55	21	19	32	26	26	32	26		
South Central	23	53	36	54	28	63	32	47	47	32	47		
South Eastern	103	24	87	13	38	24	35	13	13	35	13		
Western	26	69	18	72	20	8	13	6	6	13	6		
Total	1225	362	1206	336	424	218	420	189	189	420	189		