

Seventeenth Loksabha

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Title: Regarding extension of 4G/5G facility to State owned BSNL to hold on to the Customer Base

**SHRI VE. VAITHILINGAM (PUDUCHERRY):** Hon. Speaker, Sir, a large number of customers are still using the services of BSNL without switching over to any other private players in spite of the poor connectivity due to their devotion to the nation and State owned firm BSNL. Due to the operation of BSNL with 3G facility, the customers are complaining that they were getting disturbed calls, slow mobile data and network signal problem. I urge upon the hon. Minister for Communication to extend 4G/5G facility immediately to State owned BSNL to hold on to the customer base. I request the Government to take up the UT of Puducherry as a model region to provide 4G/5G facility to BSNL in the Puducherry region, the capital of the Union Territory.