

**GOVERNMENT OF INDIA
MINISTRY OF CIVIL AVIATION
LOK SABHA
UNSTARRED QUESTION NO. : 45
(To be answered on the 2nd February 2023)**

DIGI YATRA POLICY

**45. SHRIMATI MANJULATA MANDAL
DR. SUBHASH RAMRAO BHAMRE
DR. DNV SENTHILKUMAR S.
SHRI KULDEEP RAI SHARMA
SHRI C.N. ANNADURAI
SHRI SUNIL DATTATRAY TATKARE
SHRI DHANUSH M. KUMAR
DR. AMOL RAMSING KOLHE
SHRIMATI SUPRIYA SULE
SHRI M.K.RAGHAVAN**

Will the Minister of CIVIL AVIATION

नागर विमानन मंत्री

be pleased to state:-

- (a) whether the Government has launched Digi Yatra Policy and if so, the details including aims and objectives thereof;**
(b) the financial allocation for implementing the said policy;
(c) the details of the benefit(s) accrued to the people from the said policy;
(d) whether the Government has launched any awareness programme about Digi Yatra Policy and if so, its outcome thereof;
(e) the details of the airports which were awarded work for implementation of Biometric Boarding System by Airports Authority of India;
(f) whether any time bound action plan is proposed to cover all airports of the country under the above scheme and if so, the details thereof; and
(g) the steps taken/proposed to be taken by the Government for digital transformation of the aviation sector?

ANSWER

Minister of State in the Ministry of CIVIL AVIATION

नागर विमानन मंत्रालय में राज्य मंत्री

(GEN. (DR) V. K. SINGH (RETD))

(a) to (e): Digi Yatra policy is an initiative launched by Ministry of Civil Aviation for biometric boarding system using Facial Recognition Technology.

It aims at providing seamless and hassle-free experience for passengers at airports. Its main objective is to enhance passenger experience by eliminating the need for verification of ticket and ID at multiple touch points and to achieve better throughput through existing infrastructure using a Digital Framework. The project is under implementation stage. The expenditure on implementation of Digi Yatra is done by Airport Operators. Ministry of Civil Aviation does not provide any budgetary support for its implementation. To give wide publicity to Digi Yatra, Airport Operators and Airline Operators are doing in-flight announcements, publicity through boarding passes, providing help desk support and displaying banner and films etc. at the airports. Publicity is also being done through Social Media.

Airports Authority of India (AAI) has awarded the work for implementation of Biometric Boarding System at Kolkata, Pune, Vijayawada and Varanasi airports.

(f) and (g): Digi Yatra is to be implemented across airports in a phased manner. In first phase, Digi Yatra has been launched on 01.12.2022 at Delhi, Bangalore and Varanasi Airports for providing passengers contactless, paperless check-in and boarding process based on facial biometrics. The implementation of Digi Yatra under phase I is also planned at Kolkata, Pune, Vijayawada and Hyderabad Airports by March 2023 and across various airports in the country in phased manner.

Digital transformation of aviation sector is an ongoing endeavour. As per requirement, the digitisation of various processes in aviation sector is undertaken.
