GOVERNMENT OF INDIA
MINISTRY OF HEALTH AND FAMILY WELFARE
DEPARTMENT OF HEALTH AND FAMILY WELFARE

LOK SABHA
UNSTARRED QUESTION No-240
TO BE ANSWERED ON 03.02.2023

e-SANJEEVANI OPD

240:   SHRI DIPSINH SHANKARSINH RATHOD:
SHRI MOHABHAI KALYANJI KUNDARIYA:

Will the Minister of **HEALTH and FAMILY WELFARE** be pleased to state:

(a) the main objective and salient features of e- Sanjeevani OPD alongwith its present status;
(b) whether any e-Sanjeevani OPD app has been developed and if so, the details thereof along with the total number of installations by users, district-wise in the State of Gujarat;
(c) the number of consultations sought by the users and their reactions thereto;
(d) whether the efforts have been made to popularise the Scheme among the citizens; and
(e) if so, the details thereof and if not, the reasons therefor?

ANSWER

THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY WELFARE
(DR. BHARATI PRAVIN PAWAR)

(a) to (e): Ministry of Health and Family Welfare (MoHFW) has developed eSanjeevani, a telemedicine application which provides doctor to doctor (HWC module) and patient to doctor consultations services (OPD module). This application works on a hub and spoke model. At hub level, a specialist doctor provides services to Health and Wellness Centers (HWCs) in rural areas. eSanjeevani application is also available in OPD module and provides service to anyone who installed it.

As on 30th January 2023, eSanjeevaniHWC module is operational at 15,594 Hubs and 1,14,214 spokes. Its OPD module is available on Google play store and Apple store and installed by 5,56,259 users.

As on 30th Jan 2023, Total of 95.88 lakhs consultations have been done through eSanjeevani OPD Module, and 8.69 Cr teleconsultation through HWC module.

Government has taken initiatives such as short videos, advertisement brochures/pamphlets, etc. in local languages including through social media platforms to disseminate information about telemedicine services and to create awareness among the masses.

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