

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO.155
TO BE ANSWERED ON 07.12.2022**

PASSENGER AMENITIES

**155. SHRI L.S. TEJASVI SURYA:
SHRI PRATHAP SIMHA:**

Will the Minister of RAILWAYS be pleased to state:

- (a) the number of stations which has passenger friendly amenities like lifts, escalators, divyang toilets, digital display boards, cloakrooms etc., division-wise;**
- (b) the percentage of stations in comparison with the total number of stations, with the above-mentioned amenities, division-wise;**
- (c) whether the Government has set any target to cover 100% stations with the above-mentioned amenities and other passenger friendly facilities and if so, the details thereof; and**
- (d) whether all the platforms of all the major stations in each division have operational lifts and two way escalators and if so, the details thereof indicating the number of major stations of each division which are yet to be covered?**

ANSWER

**MINISTER OF RAILWAYS, COMMUNICATIONS AND
ELECTRONICS & INFORMATION TECHNOLOGY
(SHRI ASHWINI VAISHNAW)**

(a) to (d) A Statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (d) OF UNSTARRED QUESTION NO.155 BY SHRI L.S. TEJASVI SURYA AND SHRI PRATHAP SIMHA TO BE ANSWERED IN LOK SABHA ON 07.12.2022 REGARDING PASSENGER AMENITIES.

(a) to (d) 306 number of stations are provided with escalators, 387 number of stations with lifts, 4666 number of stations with divyang toilets, 949 number of stations with digital display board and 566 number of stations with cloak room over divisions of Indian Railways. Division wise list of number of stations with above-mentioned passenger amenities is appended.

Improvement to passenger amenities at stations on Indian Railways is a continuous and ongoing process and works in this regard are undertaken as per requirement depending upon need, volume of passenger traffic, and availability of funds. However, priority for improvement to passenger amenities at a station is accorded to higher category of station over lower category of station while sanctioning and executing the works.

APPENDIX REFERRED TO IN REPLY TO PARTS (a) TO (d) OF UNSTARRED QUESTION NO.155 BY SHRI L.S. TEJASVI SURYA AND SHRI PRATHAP SIMHA TO BE ANSWERED IN LOK SABHA ON 07.12.2022 REGARDING PASSENGER AMENITIES

Division-wise Details of Passenger Amenities over Indian Railways

| Sr. No. | Division | Railway | Lift | Escalator | Divyang Toilets | Digital Display Board | Cloak Room |
|----------------|----------------------------|-----------------------------|-------------|------------------|------------------------|------------------------------|-------------------|
| 1 | Mumbai | Central Railway | 28 | 40 | 74 | 3 | 10 |
| 2 | Bhusaval | Central Railway | 6 | 5 | 81 | 0 | 15 |
| 3 | Nagpur | Central Railway | 8 | 2 | 53 | 2 | 12 |
| 4 | Pune | Central Railway | 1 | 3 | 43 | 1 | 6 |
| 5 | Solapur | Central Railway | 4 | 3 | 31 | 2 | 16 |
| 6 | Dhanbad | East Central Railway | 2 | 1 | 69 | 14 | 5 |
| 7 | Danapur | East Central Railway | 3 | 5 | 10 | 16 | 4 |
| 8 | DeenDayal Upadhyaya | East Central Railway | 2 | 2 | 17 | 7 | 4 |
| 9 | Sonpur | East Central Railway | 4 | 1 | 5 | 8 | 7 |
| 10 | Samastipur | East Central Railway | 3 | 2 | 2 | 13 | 5 |
| 11 | Asansol | Eastern Railway | 3 | 4 | 53 | 10 | 8 |
| 12 | Howrah | Eastern Railway | 6 | 9 | 140 | 53 | 7 |
| 13 | Malda Town | Eastern Railway | 6 | 2 | 27 | 8 | 5 |
| 14 | Sealdah | Eastern Railway | 4 | 8 | 124 | 63 | 6 |

| Sr. No. | Division | Railway | Lift | Escalator | Divyang Toilets | Digital Display Board | Cloak Room |
|----------------|----------------------|------------------------------|-------------|------------------|------------------------|------------------------------|-------------------|
| 15 | Delhi | Northern Railway | 10 | 10 | 33 | 14 | 16 |
| 16 | Ferozpur | Northern Railway | 6 | 6 | 12 | 10 | 14 |
| 17 | Lucknow | Northern Railway | 4 | 4 | 30 | 4 | 10 |
| 18 | Moradabad | Northern Railway | 5 | 5 | 14 | 5 | 16 |
| 19 | Ambala | Northern Railway | 5 | 4 | 15 | 5 | 11 |
| 20 | Vijayawada | South Central Railway | 16 | 7 | 132 | 35 | 19 |
| 21 | Guntur | South Central Railway | 1 | 1 | 59 | 10 | 2 |
| 22 | Guntakal | South Central Railway | 8 | 3 | 140 | 23 | 19 |
| 23 | Hyderabad | South Central Railway | 7 | 2 | 66 | 25 | 4 |
| 24 | Nanded | South Central Railway | 4 | 3 | 71 | 14 | 3 |
| 25 | Secunderabad | South Central Railway | 16 | 5 | 155 | 25 | 13 |
| 26 | Adra | South Eastern Railway | 2 | 2 | 56 | 5 | 6 |
| 27 | Chakradharpur | South Eastern Railway | 2 | 3 | 65 | 4 | 5 |
| 28 | Kharagpur | South Eastern Railway | 2 | 2 | 90 | 13 | 3 |
| 29 | Ranchi | South Eastern Railway | 2 | 2 | 42 | 3 | 3 |

| Sr. No. | Division | Railway | Lift | Escalator | Divyang Toilets | Digital Display Board | Cloak Room |
|----------------|---------------------------|------------------------------|-------------|------------------|------------------------|------------------------------|-------------------|
| 30 | Chennai | Southern Railway | 24 | 21 | 138 | 8 | 8 |
| 31 | Madurai | Southern Railway | 3 | 2 | 38 | 12 | 14 |
| 32 | Palakkad | Southern Railway | 11 | 6 | 71 | 0 | 9 |
| 33 | Salem | Southern Railway | 5 | 4 | 66 | 3 | 8 |
| 34 | Tiruchchirappalli | Southern Railway | 1 | 2 | 46 | 0 | 10 |
| 35 | Thiruvananthapuram | Southern Railway | 12 | 12 | 47 | 0 | 14 |
| 36 | Ahmedabad | Western Railway | 7 | 5 | 78 | 18 | 12 |
| 37 | Mumbai Central | Western Railway | 19 | 28 | 93 | 48 | 9 |
| 38 | Vadodara | Western Railway | 7 | 2 | 76 | 8 | 7 |
| 39 | Bhavnagar | Western Railway | 4 | 0 | 71 | 10 | 8 |
| 40 | Rajkot | Western Railway | 9 | 2 | 51 | 10 | 6 |
| 41 | Ratlam | Western Railway | 5 | 3 | 98 | 15 | 16 |
| 42 | Khurda Road | East Coast Railway | 7 | 4 | 101 | 16 | 8 |
| 43 | Sambhalpur | East Coast Railway | 2 | 1 | 57 | 19 | 7 |
| 44 | Visakhapatnam | East Coast Railway | 4 | 1 | 89 | 11 | 2 |
| 45 | Agra Cantt. | North Central Railway | 4 | 3 | 69 | 5 | 4 |
| 46 | Prayagraj | North Central Railway | 6 | 7 | 125 | 24 | 13 |

| Sr. No. | Division | Railway | Lift | Escalator | Divyang Toilets | Digital Display Board | Cloak Room |
|----------------|-------------------|-----------------------------------|-------------|------------------|------------------------|------------------------------|-------------------|
| 47 | Jhansi | North Central Railway | 2 | 3 | 103 | 10 | 12 |
| 48 | Varanasi | North Eastern Railway | 6 | 6 | 98 | 38 | 7 |
| 49 | Izzatnagar | North Eastern Railway | 0 | 1 | 65 | 27 | 7 |
| 50 | Lucknow | North Eastern Railway | 6 | 4 | 95 | 27 | 8 |
| 51 | AlipurDuar | Northeast Frontier Railway | 3 | 1 | 71 | 8 | 3 |
| 52 | Katihar | Northeast Frontier Railway | 5 | 3 | 69 | 4 | 4 |
| 53 | Lumding | Northeast Frontier Railway | 5 | 3 | 110 | 12 | 6 |
| 54 | Rangiya | Northeast Frontier Railway | 2 | 1 | 78 | 9 | 3 |
| 55 | Tinsukia | Northeast Frontier Railway | 3 | 1 | 46 | 3 | 3 |
| 56 | Ajmer | North Western Railway | 3 | 3 | 83 | 14 | 12 |
| 57 | Bikaner | North Western Railway | 2 | 4 | 128 | 11 | 9 |
| 58 | Jaipur | North Western Railway | 1 | 3 | 88 | 14 | 6 |
| 59 | Jodhpur | North Western Railway | 3 | 1 | 95 | 15 | 6 |

| Sr. No. | Division | Railway | Lift | Escalator | Divyang Toilets | Digital Display Board | Cloak Room |
|----------------|------------------|-----------------------------------|-------------|------------------|------------------------|------------------------------|-------------------|
| 60 | Bilaspur | South East Central Railway | 4 | 1 | 81 | 30 | 2 |
| 61 | Nagpur | South East Central Railway | 2 | 2 | 91 | 10 | 9 |
| 62 | Raipur | South East Central Railway | 3 | 3 | 29 | 6 | 4 |
| 63 | Mysore | South Western Railway | 6 | 2 | 12 | 11 | 5 |
| 64 | Bangaluru | South Western Railway | 8 | 3 | 17 | 20 | 4 |
| 65 | Hubli | South Western Railway | 4 | 4 | 9 | 15 | 13 |
| 66 | Bhopal | West Central Railway | 7 | 4 | 87 | 13 | 8 |
| 67 | Jabalpur | West Central Railway | 8 | 3 | 98 | 23 | 15 |
| 68 | Kota | West Central Railway | 4 | 1 | 90 | 27 | 11 |
| Total | | | 387 | 306 | 4666 | 949 | 566 |

Total number of station on Indian Railways = 7337