

for misbehaviour and misuse of their authority during the last three years, year-wise; and

(b) the action taken against the concerned personnel?

THE MINISTER OF STATE IN THE MINISTRY OF PARLIAMENTARY AFFAIRS AND MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS (SHRI M. M. JACOB): (a) The total number of complaints received in Vigilance Branch of Delhi police from 1988 to 1990 Year-wise is as under:—

<i>Year</i>	<i>No. of complaints</i>
1988 . . . . .	16800
1989 . . . . .	17143
1990 . . . . .	20179

(b) During the period under reference, departmental enquiry was initiated against 135 officials. Thirteen officials were dismissed; services of 12 officials forfeited; increment of 3 officials withheld; pay of 4 officials reduced; 97 officials awarded censure and 50 officials warned.

[English]

### **Improvement in Telecommunication Services**

2312. PROF. ASHOK ANAND-RAO DESHMUKH: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether the Government had launched a 100-days' programme for the improvement of the telecommunication services in the country;

(b) if so, the details thereof; and

(c) the expenditure incurred in this regard?

THE DEPUTY MINISTER IN THE MINISTRY OF COMMUNICATIONS (SHRI P. V. RANGAYYA NAIDU): (a) Yes, Sir. The 100 Days' Programme was launched with effect from 1-1-1991.

(b) The 100 Days' Programme was launched to create better understanding of subscribers' problems, achieve higher productivity, speedier completion of projects and to introduce new services in the Department of Telecommunications and allied public sector under-takings. Some of the important achievements are given in the attached statement.

(c) The programme formed an integral part of the on-going activities and projects of the Department and its public sector undertakings and as such no additional expenditure was incurred.

### **STATEMENT**

#### *Details/Achievements of the '100 Days' Programme*

<i>Sl. No.</i>	<i>Name of the Item</i>	<i>Achievement</i>
1	Commissioning of new exchanges . . . . .	1,710
2	Provision of new telephone connections . . . . .	3.15 lakhs
3	New STD routes commissioned . . . . .	209
4	Opening of local public telephones . . . . .	9,878
5	Commissioning of STD public call offices . . . . .	5,901
6	Commissioning of Long Distance Public Telephones . . . . .	1,076
7	Assessment of subscribers perception of Telecom. services—Subscribers contacted . . . . .	6.79 lakhs
8	Open House Sessions and Telephone Adalats held . . . . .	400