

Seventeenth Loksabha

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Title: Regarding the problem of call drops across India.

SHRIMATI MALA ROY (KOLKATA DAKSHIN): Thank you, Sir. I would like to draw the attention of the hon. Minister to the ever-increasing consumer complaints regarding the problem of call drops across India. Though in October, 2017 TRAI announced stricter norms and penalties for operators failing to meet the call drop benchmark, telco consumers in India are till now subjected to major inconvenience due to this massive nationwide menace. It is also adding extra expenses for common people at the cost of giving additional revenue to select telecom operators who are dearer to the Government. This may be a calculated menace to benefit a select few. This is unacceptable. The Central Government needs to investigate this further and outline a robust solution at the earliest. Thank you.