

Seventeenth Loksabha

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Title: Issue regarding problems faced by the beneficiaries of PM KISAN to complete the process of eKYC.

SHRI ANTO ANTONY (PATHANAMTHITTA): Hon. Chairperson, Sir, I would like to bring to the notice of this august House a very important issue regarding the difficulties that are being faced by the beneficiaries of PM KISAN to complete the process of eKYC.

As per the new rules, the Government has made eKYC mandatory for all registered farmers availing the benefits under the scheme. There are around 12.49 crore beneficiaries across the country. For doing eKYC, one should either have an Aadhaar linked mobile phone number or should visit CSC/ Akshaya Kendra in Kerala.

Most of the beneficiaries face a lot of problems in doing eKYC. Many farmers are getting invalid OTP error while doing eKYC, which is causing inordinate delay in completing it. Some of them have to visit CSC/ Akshaya Kendra more than five to ten times to complete the process.

Therefore, I request the Government to take urgent steps to correct the error in the website so that the beneficiaries can complete their eKYC without any hindrance. Thank you.